

Present:

Regrets:

1. Approval of the Agenda
2. Board Feedback
3. Consent Agenda
 - a. Approval of Minutes of June 19 2024 meeting
 - b. Items for Information
 - i. Correspondence
 - a. City of Camrose Arts Council - Grant
 - b. Camrose City Council - Bylaws
 - c. Alberta Municipal Affairs – Red Tape Reduction Act
 - d. PLSB – Library Operating Grant
 - e. PRLS – Rural Service Operating Grant
 - ii. Libraries in the News
 - a. Library Workers punched, spat on as security incidents rise, data shows
 - b. Striking staff at Halifax public libraries say current wages aren't enough to live on
 - c. Windsor library staff face violence and harassment as downtown issues spill in
 - c. Reports
 - i. Director's Report
 - ii. Program Overview to June 30 2024
 - iii. Program Overview to July 31 2024
 - iv. Program Overview to August 31 2024
 - v. Program Report and Library Stats June 2024
 - vi. 2024 Summer Programming Board Report
4. Items for Discussion and Decisions
 - a. Finance Committee Verbal Report
 - b. Policy Committee Verbal Report
 - c. Plan of Service Committee Verbal Report
5. In-Camera Presentations
 - a. Margaret Law – Organizational Review
6. In Camera Items for Discussion
 - a. 2025 and 2026 Draft Budgets

- b. ADP and Payroll
 - c. Organizational Review
 - d. Director Annual Performance Evaluation
7. Items for Decision
- a. 2025 and 2026 Draft Budgets
 - b. ADP and Payroll
 - c. Organizational Review
 - d. Director Annual Performance Evaluation

Next regular Board meeting: October 16 2024, 5:00pm

Present: Renee Greer (Chair), Naomi Finseth (Vice-Chair), Alyssa Martin (Director), Cheryl Dezall, Lucy Ernst, Don Simpson (Camrose Council). Margaret Holliston (Secretary),

Regrets: Joy-Anne Murphy (City Council), Vikki Williams (Treasurer), Peter Hamm

Guests: Summer Students/Book Bike Pilots Brook-lyn Sherbo; Ryerson Kowalchuk; Stefan Andersson

(Note that Don excused himself from the meeting at 6:08, due to another commitment).

Call to Order: Chair Renee Greer called the meeting to order at 5:00 pm.

1. Approval of the Agenda

Motion 38/24 M/S/C – Cheryl Dezell/Lucy Ernst: That the agenda be approved as amended: Item 5g. Personnel Committee added.

2. Board Feedback: General discussion confirming that the library's booth at Jaywalkers went well, despite the gusty winds. The mystery books were almost entirely sold on Friday, and quite a few 'one question survey' conversations recorded, which meant the booth was not needed on Saturday and Sunday.

3. Consent Agenda

a. Approval of Minutes of May 15, meeting:

Motion 39/24 M/S/C – Naomi Finseth/Cheryl Dezall: That the minutes for May 15, 2024, be approved as presented.

b. Items for Information: Board members reviewed prior to the meeting.

c. Reports: Board members reviewed prior to the meeting.

4. 2024 Book Bike Pilots/Summer Programming presentation: Brook-lyn, Ryerson and Stefan offered a PowerPoint based presentation highlighting their summer plans, which include an impressive list of exciting events and projects.

a. **Action:** The PowerPoint will be shared with the board.

5. Items for Discussion and Decision

a. Annual Financial Statement: Alyssa provided a verbal report.

- Further details regarding the unexpected surplus reported in May were provided.
- The 2024 budget was mainly prepared based on 2023 actuals; 2024 revenue and expenditures are currently on track.
- Alyssa plans to attach brief summary notes to the Annual Financial Statement as shared with Camrose County and Camrose City Council.

- Exploration regarding personnel underspending resulting from payroll glitches, including best ways to address the issue, continues. The Finance Committee recommends outsourcing this work. Alyssa recommended Salopek and Associates, which helped create CPL Personnel Policy.

Motion 40/24 M/S/C – Margaret Holliston/Cheryl Dezall: That the board authorize the CPL Director to contract Salopek and Associates to undertake a review of the 2023 payroll issues resulting from transfer to a new payroll platform, with the cost covered by the operational reserve up to \$4,000.

- b. Finance Committee Verbal Report: Vikki, Margaret, Alyssa and Cheryl Hamel (CPL Manager) met earlier this month. This is the first meeting of the newly appointed committee.
- Further reviewed the 2023 financial statement surplus, notably the payroll issues, and recommended contracting a specialized company to help resolve the matter (see 5a, Motion 40, above).
 - Reviewed a new quarterly financial report format. The report will be reviewed in detail at the Finance Committee level and then submitted to the board as part of the committee's report to the board.
 - Plan to meet in early/mid August to assist Alyssa and Cheryl in preparing the 2024 budget for board review/approval at the September meeting.
 - Naomi will join the committee for the meeting as a third board member.
 - Alyssa will email a doodle poll to set meeting date and time.
 - Next up for the Finance Committee is to review/revise finance policy.
- c. Policy Committee Verbal Report: Joy-Anne, Renee, Margaret and Alyssa met earlier this month.
- Work continues on Governance Policy; is a large but interesting undertaking.
 - Renee presented the amended Bylaw to City Council. Council approved the Bylaw, which means there is no longer a membership fee for County residents. Alyssa plans an official announcement for Canada Day.
- d. City of Camrose budget request/presentation date-change: The City has scheduled CPL's budget presentation for September 19. The package will have to be sent to the City by September 12 for inclusion in the agenda package. This will necessitate moving the September board meeting to September 4 and scheduling the Finance Committee meeting as per 5b above.

Motion 41/24 M/S/C – Lucy Ernst/Naomi Finseth: That the board reschedule its September meeting to September 4 instead of September 19.

- e. Book Bike Crash: Alyssa reported a 'book bike crash' earlier this month, resulting in minor damage to the bike, as well as minor injury to one staff.

- An OHS investigation confirmed that the primary cause was staff inexperience, although there were some bike-related challenges as well. Operating the book-bike is quite different than riding a bike!
 - Staff are provided with appropriate training before using the bike; the trainer recommends that future staff have an Alberta driver's license.
 - A WCB report was also filed.
 - Bike repairs were not too extensive and cost reasonable. Men's Shed repaired the book box and attachment.
 - The injured staff may commence riding the bike once they fully recover from a minor knee injury; the other two staff continue to use the bike.
- f. Plan of Service Committee Verbal Report:
- CPL staff and most board members have participated in the input process, either helping to gather information at Jaywalkers or the CRE trade fair, or participating in input gatherings. Several board members plan to attend the Camrose Council gathering on June 25, 1:00 to 3:30.
 - Input has been engaged and helpful thus far, with a few trends emerging.
 - Consultant Trina McCarroll of Hello Courage is doing a great job.
- g. Personnel Committee/CPL Director's Annual Performance Evaluation:
- Motion 42/24 M/S/C:** Cheryl Dezall/Naomi Finseth: That the board strike an ad hoc Personnel Committee to undertake the CPL Director's Annual Performance Evaluation.
- Alyssa's anniversary date is July 2.
 - Renee, Cheryl and Naomi volunteered to serve on the ad hoc committee.

Adjournment: Chair Reneer Greer declared the meeting adjourned at 6:45 pm.

Next regular Board meeting: September 4, 2024, 5:00 pm

June 21, 2024

The City of Camrose Public Library Board
4710 – 50 Avenue
Camrose, AB
T4V 0R8

Attention: Alyssa Martin, Executive Director

Re: Camrose Arts Council Grant Agreement – The City of Camrose Public Library Board – “Beading Workshop” Project CAC 2024-03 CAC-05)

Here in is a signed 2024 Camrose Arts Council Grant Agreement between the City of Camrose and the City of Camrose Public Library Board for the “Beading Workshop” project to retain for your records, and a grant payment of \$1,318.72.

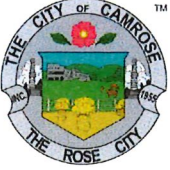
The Camrose Arts Council Board wishes you every success with your project, and looks forward to receiving your final account report and financials following the completion of your project.

Sincerely,



Steven Hansen, Chair
Camrose Arts Council

Enc: 3



The City of
Camrose

5204 – 50 Avenue, Camrose, Alberta T4V 0S8 PH. (780) 672-4426 FAX (780) 672-2469

June 11, 2024

Camrose Public Library Board
Camrose Public Library
4710 – 50 Avenue
Camrose, AB
T4V 0R8

Attention: Renee Greer, Chair, Camrose Public Library Board & Alyssa Martin, Director, Camrose Public Library

Re: Council Acknowledge – Camrose Public Library Board’s Bylaws

On behalf of Council, please be advised at the Regular Council Meeting held June 10, 2024, Council passed the following motion:

Motion 345/24 – Moved by Joy-Anne Murphy – seconded by Lana Broker that Council acknowledge receipt of and accept the Camrose Public Library Board’s Bylaws, as presented.

Kind Regards,

The City of Camrose

Mayor PJ Stasko

August 20, 2024

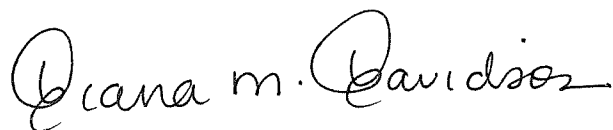
Dear Library Board Chair,

As you are aware, the *Libraries Act* and the Libraries Regulation were updated earlier this year. Please find enclosed in this package 2 copies each of the revised Act and Regulation, along with a copy of our information pager outlining the changes and any impacts to library boards. Please keep these documents on hand for your board's reference.

Webinars on these changes took place in June. However, if you were unable to participate in those webinars, Public Library Services Branch (PLSB) staff are available to provide an orientation to boards upon request.

If you have any questions about the updated legislation, please feel free to contact PLSB at 780-427-4871 (toll free by dialing 310-0000 first), or by email at libraries@gov.ab.ca.

Thank-you,

A handwritten signature in black ink that reads "Diana M. Davidson". The signature is written in a cursive style with a large initial 'D'.

Diana Davidson
Director
Public Library Services Branch

Bill 16: Red Tape Reduction Statutes Amendment Act, 2024

Changes to library legislation and its impact on library boards

Bill 16: Red Tape Reduction Statutes Amendment Act, 2024 passed final reading on Wednesday, May 15, 2024, and received royal assent on Thursday, May 16, 2024. As a result, the *Libraries Act* and Libraries Regulation have now been updated and the changes made are now in force.

Impact on municipal and intermunicipal library boards

The changes made by Bill 16 impact municipal and intermunicipal library boards in the following primary ways:

- Language throughout has been modified to refer to “library services” rather than “the municipal library” to reflect the fact that public library services do not need to be tied to a physical building.
- Section 3(4) of the *Libraries Act* was modified slightly to remove the word “the” from the name of the board, as the word “the” already appears in the name of most municipalities.
- Section 4(7) of the *Libraries Act* has been clarified to ensure boards do not fall below the threshold of a minimum of 5 members.
- The requirement for a board to submit the budget to council by December 1 has been removed. Instead, Section 8(5) of the *Libraries Act* simply states that the budget is to be submitted by the date specified by council.
- A clause has been added to section 34 of the *Libraries Act* to enable boards to keep electronic records.
- Section 35 of the *Libraries Act*, which required Ministerial approval for boards to enter into agreements with one another has been removed.
- Printing services have been added to section 36 of the *Libraries Act*, enabling boards to charge for the service.
- The requirement to “immediately” file new policies and/or bylaws to the Minister has been removed. Boards are still required to file, but it no longer must be done immediately upon passage.
- The ability of the public to inspect library board bylaws upon request has been expanded to include board minutes and resolutions.
- Requirement for boards to annually review their Plan of Service has been removed.
- Section 16(2) permits the Minister to require surveys from boards for a broader range of purposes.
 - This was previously limited to resource sharing.

Further impact on intermunicipal library boards

There are further changes that impact intermunicipal library boards:

- Intermunicipal library boards can now be created by an agreement between up to 4 municipalities. Previously, the maximum was 3.
 - In addition, the maximum number of municipalities in an intermunicipal agreement can exceed 4 if they are all within the same municipal district (i.e., county).
- Clarifying provisions for municipalities to join and/or withdraw from intermunicipal agreements have been added.
- Necessary provisions regarding intermunicipal boards in the event of a municipal dissolution have been added.
- The maximum number of boards members on an intermunicipal library board is increased to 15 members, of which no more than 40% can be members of council.
 - Municipal library boards remain at a maximum of 10 members with a maximum 2 councillors.

Impact on system library boards

The changes made by Bill 16 impact system boards in the following primary ways:

- An implied requirement for a municipality that is a member of a library system to appoint an individual to the system board has been removed.
- System boards are now required to file their Plan of Service with the Minister every 5 years rather than every 3 years.
 - The requirement to include procedures for a variety of operational provisions in the Plan of Service has been removed.
- The requirement to file minutes and resolutions with the Minister has been removed.
- The requirement to include terms in the system agreement specifying reports to be filed by boards to the system has been removed.
- A requirement to include terms in the system agreement to ensure boards are notified of changes to the agreement has been added.
- Provisions for systems to merge have been removed.
- Section 29 of the Regulation has been modified to ensure boards retain ownership of their property, regardless of system participation.
- The provision for Ministerial Appointments to library system boards has been removed.

General changes

The changes made by Bill 16 also effected the following:

- All provisions for community boards and federation boards have been removed from the Act and Regulation.
 - There were no community boards or federation boards in existence, so this has no material effect on any current library boards.
- Provisions for municipal and intermunicipal library boards (previous Parts 1 and 1.1) have been consolidated under a new Part 1 in the Act for ease of reading and use.

Clarifying language

In addition, language throughout the legislation has been simplified and/or modified for clarification:

- Instead of “municipal board” the term is “municipal library board”
- Instead of “accounts of receipts, payments, credits and liabilities,” boards are simply required to keep “complete and accurate financial records...”
- “Books, records and accounts” are now simply referred to as “records.”
- Reference to the Public Library Network has been added to the Libraries Regulation
- Board policies respecting orientation and continuing education of board members and staff (section 7(1)(b) of the Regulation) shall include “expenses for such orientation and continuing education” rather than “attendance at library meetings, conference workshops and courses and for memberships in library associations”

Support and resources

- The *Libraries Act* and Libraries Regulation have been updated on the [King's Printer website](#). Two copies of each document will be distributed to each library board for their reference.
- PLSB staff are in the process of incorporating the changes into our flagship Board Basics Workshop. Fall workshops have been tentatively booked for the following dates and locations:
 - Saturday, September 14 – Hinton Municipal Library
 - Saturday, October 19 – Raymond Public Library
 - Saturday, October 26 – Medicine Hat Public LibraryMore information regarding these sessions will be sent out later this summer.
- If you have any questions, please contact the Public Library Services Branch by phone at 780-427-4871 (toll free by dialing 310-0000 first), or by email at libraries@gov.ab.ca.



Public Library Services Branch
17th Floor, Commerce Place
10155 – 102 Street
Edmonton, Alberta T5J 4L4
Telephone: 780 427-4871
www.albertalibraries.ca

June 25, 2024

Ms. Renee Greer, Chair
City of Camrose Library Board
c/o Camrose Public Library
4710 - 50 Avenue
CAMROSE, AB T4V 0R8

Dear Ms. Greer:

The amount of \$113,955.00 has been direct deposited into the library board's account. This is payment of the 2024-25 Public Library Operating Grant.

The Public Library Services Branch supports and enables a provincial network of efficient and effective library service for all Albertans. We are pleased to be able to contribute these funds to assist the library board with the provision of public library service in your community.

Yours truly,

A handwritten signature in blue ink that reads "Jen Pringle".

Jen Pringle
Public Library Grants Program



4565 – 46 Street
Lacombe, AB T4L 0K2
Ph. 403-782-3850
prl.ab.ca

June 10, 2024

Camrose Public Library
4710 - 50th Avenue
Camrose, AB T4V 0R8

Please find attached a cheque for \$24,304.00. This is a libraries service grant designed by the provincial government to enhance library service to rural patrons. The grant is based on Parkland Regional Library System's municipal membership agreement, which is given to municipalities without library boards on a per capita basis. Camrose County and the Village of Bittern Lake have both allocated a portion of their population allotment to your library.

In the spirit of building relationships with the provincial government, PRLS continues to encourage your board to send a thank-you letter to the Minister of Municipal Affairs for the funding and invite your local MLA to your library to show just how much work your library does and how important you are to the community.

If you have any questions, please feel free to contact the Finance Department at finance@prl.ab.ca.

Libraries
**VALUE
BEYOND**
words

Canada · CBC Investigates

Library workers punched, spat on as security incidents rise, data shows

Suspected overdoses in Toronto's public libraries up 529% between 2022 and 2023

[Anya Zoledziowski](#), [Kimberly Ivany](#), [Lori Ward](#) · CBC News ·

Posted: Aug 23, 2024 2:00 AM MDT | Last Updated: August 23



Violence on the rise in Canada's libraries

▶ 6 days ago 2:38

Data obtained by CBC News reveals a rise in violent incidents and overdoses inside Canada's libraries, with some blaming cuts to social services funding.

Once seen as oases of calm and quiet, libraries across Canada are becoming increasingly chaotic – even dangerous – with staff often ending up on the front lines of crisis.

Data obtained by CBC News shows there's been a dramatic rise in recent years in the number of security incidents — things like physical assaults, suspected overdoses, and thefts — at public libraries in Canada's major cities.

CBC News obtained data from 11 public library systems across Canada, spanning several years.

Toronto Public Library (TPL) experienced the largest spike between 2022 and 2023: in 2023, the library had 2,334 incidents, up from 1,362 the year before — a 71 per cent jump, the data shows. TPL also reported a 529 per cent increase in the number of suspected overdoses between 2022 and 2023.

"These increases are most significant at branches located in the downtown core of Toronto, and reflect broader societal issues that are playing out across our communities, including in our public spaces," a TPL spokesperson said in a statement.

While Toronto's data is staggering, the same trend is playing out elsewhere.

The Winnipeg Public Library experienced a 21 per cent increase in the number of incidents between 2022 and 2023. Meanwhile, Vancouver Public Library saw a 14 per cent increase, according to its tracking. Only Calgary's incident count remained the same per patron visits from 2022 to 2023. Mississauga's rates declined notably from previous years, in part because the system's main branch was closed for renovations between March 2021 and February of this year. (Note, each system keeps its own data, and the definition of a security incident can vary; most include suspected overdoses or intoxication, harassment or threatening behaviour, violence, theft and/or trespassing.)

Drug and alcohol use, including overdoses, seem to be a leading incident reported in most cities.

"There is a crisis on the streets of Toronto and the streets in all the communities across Canada," said Siobhan Stevenson, a University of Toronto professor in library and information sciences.

"Libraries, because they're open and free, they're like canaries in the mine."

'On high alert all the time,' says Toronto librarian

CBC spoke to several librarians across the country to better understand how these statistics play out in real life. One librarian working at a branch in the Toronto Public Library system, who CBC News is not identifying because of the risk of repercussions on the job, said that there's a sense that staff in the most affected branches have to be "on high alert all the time."

"Sometimes you're like, 'Oh my gosh, I didn't expect to be calling 911 every week,'" she said.

WATCH | Librarian talks about why she thinks security incidents are happening:



Why is violence happening in Canadian libraries?

▶ 6 days ago 0:48

A Toronto librarian speaks to a CBC reporter via Zoom, saying sky-high costs of living are partially to blame for the spike in library security incidents. CBC News isn't naming her because she worries about reprisal at work for speaking out.

The librarian said people have thrown books and spat at staff, there have been verbal assaults as well as attempts by some patrons to follow staff home. "Just profound anger, and we're there and it's directed at us," she said, adding that colleagues have been punched.

"I feel it in my body, like my joints, my muscles," she said. "It really takes a toll on you."

These incidents mirror what's happening in many places across the country.

Earlier this year, three security guards at a downtown library in Edmonton received minor cuts while removing someone with a knife from a library bathroom. Following a fatal stabbing in Winnipeg in 2022, the Millennium library introduced metal detectors and additional security guards to cope with rising security incidents. Ottawa Public Library recently asked for \$3-million to pay for more security guards.

- [Books, internet and naloxone: In-house nurse supports people in crisis at Edmonton library](#)
- [Winnipeg librarians were worried about growing violence before fatal stabbing, union says](#)
- [Some Saskatoon public libraries change hours in response to assault on workers](#)

"People are like, 'What? At a library?' Yes, at a library. And if it's happening at a library, it's everywhere," said Stevenson.

In her own research, Stevenson has spoken to hundreds of librarians and library staff about their experiences. In one survey, 527 library workers from four large library systems participated and a whopping 97 per cent said they had experienced some form of violence or incivility on the job.

Smaller communities affected, too

While large urban centres are particularly affected, smaller communities are also feeling the brewing crisis.

"We've probably called the police more in the last two years than we have in the previous five," said Chantelle Taylor, deputy director of Cumberland Public Libraries in Amherst, Nova Scotia.

"It's a handful of times in comparison to a bigger region, but we are seeing more people with mental health crises coming in," Taylor said. "We have a food pantry out in the foyer, we're filling that up. So things are changing and I don't see it getting better anytime soon."



Chantelle Taylor, deputy director of Cumberland Public Libraries in Nova Scotia, says even the county's small locations are seeing an uptick in security incidents, including vandalism and theft. (Daniel Jardine/CBC)

She said vandalism is happening more frequently, and a donation box was stolen last year.

Experts and library staff point to the widespread lack of funding for social programs as part of the problem; libraries are often the only free places where everyone, including a city's more vulnerable population, are welcome to escape hot or freezing weather, access the internet and use public washrooms.

In fact, social media platforms like TikTok are teeming with comments about how public libraries act as a "lifeline" for many.

"Thank you for treating humans with decent respect. I have once experienced homelessness and libraries were a safe place for me as well, it means a lot," TikTok user Marty wrote of libraries.

But library staff can only be expected to do so much, Stevenson said.

"This is not a library problem. This is a political problem. This is a social problem. And to get past it, we need the political will to change our thinking around how we fund or how we want to fund social services," Stevenson said.

"The problem is that there's just a lot of these vulnerable people, and the library really probably isn't the best solution."

- [City report on Millennium Library safety calls for more security measures, staff](#)
- [Why putting social workers in public libraries could help Montrealers in crisis](#)

Already, some libraries in Ontario have brought in social workers to support library staff, and universities in the United States have started offering a combined degree in library studies and social work. But the way to meaningfully fix the situation, Stevenson said, is for cities and provinces to reinvest in social programs that keep Canada's most vulnerable people housed and cared for.

"Resources are needed for organizations outside of the library to pick up some of that slack," Stevenson said.

In a statement to CBC News, the City of Toronto said it's committed to addressing the challenges libraries are facing, and shared a list of measures already in place, including a partnership between the library and Toronto Community Crisis Service.

The city did not say whether there are plans to increase funding for social services.

Management reluctant to make changes, some say

Last year, the Canadian Urban Libraries Council formed a working group in response to the rise in security incidents, ultimately releasing a "toolkit" that consolidates existing policies, procedures and templates across libraries. CUPE [released a statement](#) saying it was disappointed that the group "didn't look for new actions libraries could undertake."

In Saskatoon, a local union leader said management hasn't done enough to respond to the growing threat of security incidents — a concern echoed by many other library

employees across Canada that CBC spoke with.



Jeff Bergen, past president of CUPE 2669, says Saskatoon Public Library management seems to be reluctant to implement more safety measures requested by library employees, like personal whistles or walkie-talkies. (Chanss Lagaden/CBC)

"We've been trying to get safety improvements made for at least the last two or three years and management has been very resistant to that," said Jeff Bergen, past president of CUPE 2669 which represents library workers at Saskatoon Public Library.

Bergan said library staff have had to deal with racial slurs, profanity, threats, physical assaults and even an attempted sexual assault, and so far, management hasn't provided them with whistles or walkie-talkies despite repeated demands. Bergan added that because of funding cuts, staff often work alone, too.

"They never used to have to work alone, and now almost everybody has to work alone, which is a big safety risk," he said.

Between 2022 and 2023, security incidents went up 28 per cent across Saskatoon Public Library branches, according to data provided by the library.

WATCH | Why management may not respond to library workers' concerns:



Managers versus employees at the library

▶ 6 days ago 0:59

Siobhan Stevenson, an expert in library science, explains why library management, in some cases, fails to respond to library workers' concerns about safety.

A Saskatoon Public Library spokesperson said in a statement that the library is currently in negotiations with the union and that its offering to codify several safety-related measures, including emergency alarms and an agreement that will ensure no employees work alone in areas open to the public.

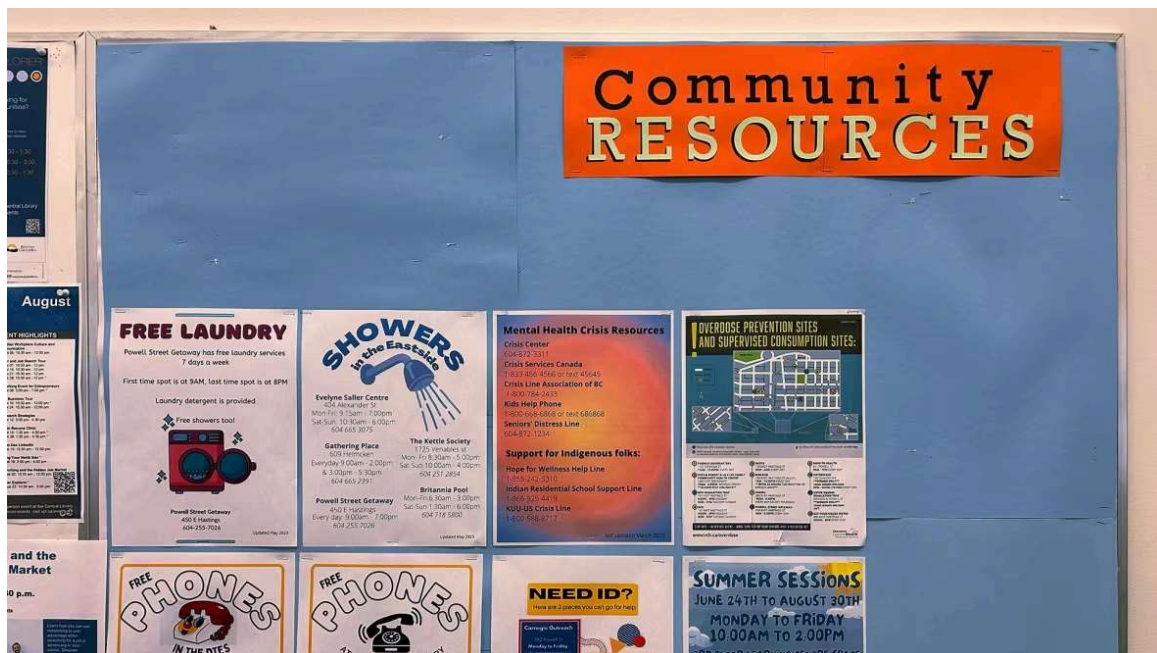
In April, several Saskatoon Public Library branches temporarily changed their hours of operation, so that they close at 6 p.m. instead of 9 p.m. in response to assaults. Staff also got phones. These measures fall short, according to Bergen, who said he believes management wants "to protect the public image of the library."

Libraries are still safe to visit

Stevenson said the rise of security incidents at public libraries needs to be addressed but it shouldn't create fear among visitors.

"That is a really unfortunate message to pick up from all of this because it's not exactly that," she said.

Several libraries have pointed out that incidents are rare compared to how many people use their facilities.



Posters inside a Vancouver Public Library branch advertise services for patrons like free laundry and locations to shower. (Kimberly Ivany/CBC)

In Vancouver in 2023, there were fewer than six security incidents for every 10,000 visits and Edmonton, which logged 3,452 incidents in 2023, noted that there were only about eight incidents per 10,000 visits.

"While these incidents comprise a small fraction of visits to EPL, public libraries are not equipped to address issues of social disorder, mental health, and addictions," an Edmonton Public Library spokesperson said in a statement to CBC News.

That's why Stevenson said the issue needs our attention.

The Toronto librarian who spoke to CBC said that public library staff often get into the job so that they can help people, but a lot of the crises they're currently managing fall outside the scope of their training — and it's setting up library workers to fail.

"We're not social workers," the librarian said. "The fact that we just can't be everything to everybody is probably the most frustrating thing."

Corrections

- A previous version of this story misstated injuries to Edmonton library security guards. In fact, they were not stabbed but received minor cuts while removing someone wielding a knife. Also, the previous story gave the incorrect title for Jeff Bergen. In fact, he is the past president of CUPE 2669.
Aug 23, 2024 5:25 PM ET

With files from Julia Fowlie

[CBC's Journalistic Standards and Practices](#) | [About CBC News](#)

[Corrections and clarifications](#) | [Submit a news tip](#) | [Report error](#) ▼

Popular Now in News

1 **LIVE**

B.C. United suspends campaign, joins forces with Conservatives

482 reading now

2 **Is it worth it to put solar panels on your home?**

301 reading now

3 **High-ranking Toronto cop demoted at disciplinary hearing**

206 reading now

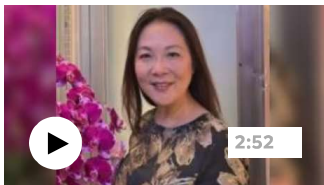
4 **Flair Airlines says it's offering flights for a loonie. Experts say it needs to get real**

177 reading now

5 **Liberal staffers pull support for party in Montreal byelection, citing government's stance on Gaza**

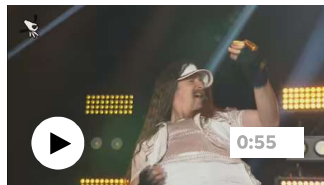
173 reading now

TRENDING VIDEOS



VIDEO

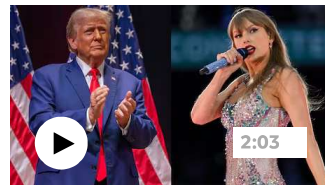
Body of missing Markham realtor found, 3 teens charged



VIDEO

This Canadian won the air guitar world championship — and it was epic

CBC News



VIDEO

Donald Trump could face legal fallout over fake Taylor Swift AI endorsement

The National



VIDEO

#TheMoment a sea otter surprised paddleboarders B.C.

The National

RECOMMENDED FOR YOU



LIVE



CANADA

Striking staff at Halifax public libraries say current wages aren't enough to live on



By The Staff • The Canadian Press

Posted August 28, 2024 12:43 pm

1 min read



WATCH: Libraries across HRM remain closed, as workers march on the picket lines in a strike that began Monday. As Megan King reports, community groups are feeling the impacts of losing these spaces that they rely on for resources and supports.



-A A+

More than 300 unionized workers at 14 public libraries across the Halifax region have walked off the job to demand better wages.

Halifax Public Library employees hit the picket line on Monday after conciliation talks between their employer and their union fell through.

Service adviser Dominique Nielsen was outside Halifax Central Library with about 40 of her colleagues today, and she says many of them aren't paid enough to make ends meet.

Get breaking Calgary news

For news affecting Calgary and surrounding communities, sign up to receive Calgary news alerts when they break.

SIGN UP

BY PROVIDING YOUR EMAIL ADDRESS, YOU HAVE READ AND AGREE TO GLOBAL NEWS' [TERMS AND CONDITIONS](#) AND [PRIVACY POLICY](#).

The employees' most recent collective agreement expired in April 2023, and it says librarians make between \$59,705 and \$68,224 a year, while service support workers – who are the lowest paid employees at Halifax Public Libraries – make between \$35,512 and \$40,460 annually.

Nielsen says talks between the union and employer broke down when the employer offered annual salary increases of 3.5 per cent in the first year and three per cent in the following three years, which she says is not enough for many library workers.

Trending Now

Kevin Falcon attempting to suspend BC United's campaign in fall election



Cirque du Soleil aerialist hospitalized after fall in front of live audience



A statement issued by Halifax Public Libraries says the employer acknowledges the Nova Scotia Union of Public and Private Employees' concerns about increased living costs, but it believes its final offer is fair.

This report by The Canadian Press was first published Aug. 28, 2024.

MORE ON CANADA

- [Terror suspect came to Canada 3 years after allegedly appearing in ISIS video](#)
- [Why spotlight is now on IUD and gynecological pain: 'It's 2024. Come on'](#)
- [Century old wooden ship buried at N.S. beach uncovered by heavy rains](#)

 JOURNALISTIC STANDARDS

 REPORT AN ERROR

 COMMENT

© 2024 The Canadian Press

More to Explore

Windsor library staff face violence and harassment as downtown issues spill in



Travis Fortnum
CTV News Windsor Multi-Skilled Journalist
[Contact](#)

Updated Aug. 28, 2024 10:33 a.m. MDT

Published Aug. 28, 2024 3:30 a.m. MDT

Share



Windsor Public Library staff find themselves on the frontlines of the city's mental health, drug, and homelessness crises, as incidents of harassment and violence increasingly disrupt their daily duties—especially at the downtown Central Branch.

The union representing Windsor library workers reports that employees face everything from unruly patrons to physical altercations—and in one extreme case, even putting out a fire.

"We've had members who have been hit, had things thrown at them," said Katie Vlanich, president of CUPE Local 2067. "It's not as common as some of the verbal issues, but it has happened. Some days you go home and think, 'Oh yeah, I guess that was bad.'"

Vlanich emphasized that library staff are not equipped to handle the growing social issues entering their workplaces.

RELATED STORIES

- [Back-to-school campaign launched to help students and new Transit Windsor riders](#)
- ['We're just trying to live like everybody else': Homeless Windsorite explains his life in a city encampment](#)
- [Man accused of indecent act in backyard returns a second time: WPS](#)

"We want to help people, but we're not social workers," she added.

According to Acting Windsor Public Library (WPL) CEO Michael Chandler, staff called the police 31 times and EMS 10 times last year. With five months still left in 2024, police have already been called 29 times, and EMS five.



Windsor Public Library. (Travis Fortnum/CTV News Windsor)

"Sometimes it's as simple as our staff instructing someone that their behavior is unwanted, asking them to leave, and they're refusing," Chandler explained. "It can range right up to someone having an overdose."

The situation has become so concerning that earlier this month, the library's board approved \$38,737 in additional security spending at the Central Branch—the only branch with a guard on site.

Chandler noted that most of the incidents occur there.

However, Vlanich said issues are spreading.

"It has definitely started to expand to other branches, which is concerning because we have staff who work alone," she noted.

Both Vlanich and Chandler see the growing problem as a sign of the times.

They hope broader efforts to address downtown Windsor's issues will help improve conditions inside the library.

"It is a societal problem, not a library problem," Chandler said. "There's no silver bullet to solve this. It's not just a drug addiction issue, not just alcohol addiction, not just homelessness. It's a combination of factors."

From the union's perspective, Vlanich believes that ensuring staff safety may require costly solutions, including additional security measures and possibly hiring social workers.

"It all comes back to money, right? The way to protect your staff from things like this is to have more security, more staff so you're not working alone, or perhaps a social worker on staff or partnerships with those services," Vlanich said. "I want the library to be a safe space for everybody. And that includes the people who work there."

RELATED IMAGES

1 / 1



Windsor Public Library. (Travis Fortnum/CTV News Windsor)

<https://windsor.ctvnews.ca/windsor-library-staff-face-violence-and-harassment-as-downtown-issues-spill-in-1.7016728>



Director's Report

August 28 2024

Alyssa Martin

Canada Day

The CPL team attended the Canada Day celebration this year. Due to the weather, the Book Bike could not attend, but our summer students and programmer were able to go and assist with the festivities and help out at one of our community's largest annual parties.

Summer Staff Wrap Up

Another summer has come and gone, and our Book Bike Pilots are back to school. Summer 2024 saw some difficult weather to navigate, but overall it was a successful year.

Camrose Housing and Homelessness Task Force

A Housing and Homelessness Task Force is being created in Camrose, and CPL currently has a seat at the table. The Task Force is in the earliest stage, and CPL is still determining what or if its role might be in it.

Stats Week

Our summer stats week came and went. Watch for a report next month.

Plan of Service

Staff and Volunteer Workshops were held, and community pop-ups happened at the farmer's Market, as well as out with the Book Bike. Surveys can still be filled out online or on paper at CPL. Community consultation will end in September.

2025 and 2026 Budget

The requested information from the City of Camrose was much more extensive this year than in the past, and working on the budget has taken up much of the summer. Budget presentations and requests to the City of Camrose will take place September 19 2024.

Camrose Public Library
 Adult Programs
 January 1 to June 30, 2024

Outreach	Program	Attendance
Deliveries to Care Facilites	55	435
German Circle Online	20	70
Ukulele Online	21	61
Mind Masters	6	1396
Augustana Preview Days	1	40
Tech Essentials with FCSS	2	21
Harp Holiday Outreach	1	3
Seniors Week Advocacy Events	2	24
Bethany Pride	1	16
	109	2066

In House	Program	Attendance
Spanish	21	163
Ukulele	19	182
Fibre Club	21	95
Drum Circle with CMHA	6	49
French (Wednesday) CANCELLED	4	4
French (Thursday)	14	32
Climate Café	6	34
Cricut Classes	12	58
How To: Canva	1	19
How To: Chat GPT	1	10
Intellectual Freedom & Libraries	1	18
Fellowship Open House	1	30
Mending March	4	14
Advanced Makers with Makers Making Change	1	2
vermicomposting	1	8
Emergency Preparedness	1	5
Harp Holiday	4	33
	118	756

Total	227	2822
--------------	------------	-------------

Camrose Public Library
Family Programs
January 1 to June 30, 2024

Outreach	Program	Attendance
Read for 15	1	4167
Chuck Maclean Family workshops	5	82
Women's Shelter Family Literacy	6	34
Paw Café with CAARS	1	175
Curious Cuties @ CFRC	1	19
ECCHS Multicultural Night	1	45
PRIDE in the Park	1	50
	16	4572

In House	Program	Attendance
Snacks in the Stacks	124	2905
Something Cool After School	100	639
Books & Bounces	23	446
Terrific Tales	24	397
Tech Help	55	111
Bed Time Stories	25	235
Crafternoon	21	172
Rainbow Club	6	14
Writing Club	13	5
Early Dismissal Matinee	6	452
Family Literacy Day with CFRC	1	25
Newcomers Guide to Camrose	2	21
Game Day CANCELLED	4	2
Anime Club CANCELLED	4	8
Leap Day	1	0
Spring Break vr	2	8
Jr Innovators with Makers Making Change	1	25
enviropalooza	1	4
Star Wars Day	1	31
PRIDE Month Rainbow Riot	1	10
Wonkalicious Tea Party	1	279
	416	5789

Total	432	10361
--------------	------------	--------------

Camrose Public Library
 Childrens Programs
 January 1 to June 30, 2024

Outreach	Program	Attendance
St Pat's Tournament of Books	1	26
SRC School Visits	3	587
	4	613

In House	Program	Attendance
Chester Ronning Kindergarten Tours	3	61
Hay Lakes Kindergarten Tour	1	30
School Tours	6	136
	10	227

Monthly Total	14	840
---------------	----	-----

Camrose Public Library
 Teen Programs
 January 1 to June 30, 2024

Outreach	Program	Attendance
Adlting 101 @ECCHS	1	175
	1	175

In House	Program	Attendance
Golden Flames Teen D & D	25	324
Mario Cart Tourney	1	16
	26	340

Total	27	515
--------------	-----------	------------

Camrose Public Library
Total Programs
January 1 to June 30, 2024

Outreach Programs	130	7426
In-house Programs	570	7112
YTD	700	14538

Submitted by Nicole Kyle
15-Jul-24

Camrose Public Library
 Adult Programs
 January 1 to July 31, 2024

Outreach	Program	Attendance
Deliveries to Care Facilities	64	508
German Circle Online	24	81
Ukulele Online	21	61
Mind Masters	7	1607
Augustana Preview Days	1	40
Tech Essentials with FCSS	3	37
Harp Holiday Outreach	1	3
Seniors Week Advocacy Events	2	24
Bethany Pride	1	16
SRC Walking Book Club	4	9
	128	2386

In House	Program	Attendance
Spanish	24	181
Ukulele	19	182
Fibre Club	26	110
Drum Circle with CMHA	7	55
French (Wednesday) CANCELLED	4	4
French (Thursday)	14	32
Climate Café	6	34
Cricut Classes	12	58
How To: Canva	1	19
How To: Chat GPT	1	10
Intellectual Freedom & Libraries	1	18
Fellowship Open House	1	30
Mending March	4	14
Advanced Makers with Makers Making Change	1	2
vermicomposting	1	8
Emergency Preparedness	1	5
Harp Holiday	4	33
	127	795

Total	255	3181
--------------	------------	-------------

Camrose Public Library
Family Programs
January 1 to July 31, 2024

Outreach	Program	Attendance
Read for 15	1	4167
Chuck Maclean Family workshops	5	82
Women's Shelter Family Literacy	6	34
Paw Café with CAARS	1	175
Curious Cuties @ CFRC	1	19
ECCHS Multicultural Night	1	45
PRIDE in the Park	1	50
Book Bike @ Canada Day	1	400
Book Bike @ local parks	4	88
Book Bike @ Wellness Walks with Recovery College	2	32
Summer Staff @ Watershed Festival	1	22
	24	5114

In House	Program	Attendance
Snacks in the Stacks	146	3037
Something Cool After School	100	639
Books & Bounces	27	539
Terrific Tales	28	460
Tech Help	60	123
Bed Time Stories	25	235
Crafternoon	21	172
Rainbow Club	6	14
Writing Club	13	5
Early Dismissal Matinee	6	452
Family Literacy Day with CFRC	1	25
Newcomers Guide to Camrose	2	21
Game Day CANCELLED	4	2
Anime Club CANCELLED	4	8
Leap Day	1	0
Spring Break vr	2	8
Jr Innovators with Makers Making Change	1	25
enviropalooza	1	4
Star Wars Day	1	31
PRIDE Month Rainbow Riot	1	10
Wonkalicious Tea Party	1	279
SRC Watercolours	1	10
	452	6099

Total	476	11213
--------------	------------	--------------

Camrose Public Library
 Childrens Programs
 January 1 to July 31, 2024

Outreach	Program	Attendance
St Pat's Tournament of Books	1	26
SRC School Visits	3	587
SRC @ local parks	3	36
Book Bike @ OSCAR	4	118
Book Bike @ Reading University	3	101
	14	868

In House	Program	Attendance
Chester Ronning Kindergarten Tours	3	61
Hay Lakes Kindergarten Tour	1	30
School Tours	6	136
SRC @ the Library	1	12
	11	239

Monthly Total	25	1107
----------------------	-----------	-------------

Camrose Public Library
 Teen Programs
 January 1 to July 31, 2024

Outreach	Program	Attendance
Adulting 101 @ECCHS	1	175
	1	175

In House	Program	Attendance
Golden Flames Teen D & D	25	324
Mario Cart Tourney	1	16
SRC D & D	5	63
SRC Gaming Club	4	31
SRC Craft Club	4	32
	39	466

Total	40	641
--------------	-----------	------------

Camrose Public Library
Total Programs
January 1 to July 31, 2024

Outreach Programs	167	8543
In-house Programs	629	7599
YTD	796	16142

Submitted by Nicole Kyle
27-Aug-24

Camrose Public Library
 Adult Programs
 January 1 to August 31, 2024

Outreach	Program	Attendance
Deliveries to Care Facilities	73	582
German Circle Online	27	89
Ukulele Online	26	76
Mind Masters	8	1818
Augustana Preview Days	1	40
Tech Essentials with FCSS	4	44
Harp Holiday Outreach	1	3
Seniors Week Advocacy Events	2	24
Bethany Pride	1	16
SRC Walking Book Club	6	14
	149	2706

In House	Program	Attendance
Spanish	27	198
Ukulele	19	182
Fibre Club	29	122
Drum Circle with CMHA	8	64
French (Wednesday) CANCELLED	4	4
French (Thursday)	14	32
Climate Café	6	34
Cricut Classes	12	58
How To: Canva	1	19
How To: Chat GPT	1	10
Intellectual Freedom & Libraries	1	18
Fellowship Open House	1	30
Mending March	4	14
Advanced Makers with Makers Making Change	1	2
vermicomposting	1	8
Emergency Preparedness	1	5
Harp Holiday	4	33
	134	833

Total	283	3539
--------------	------------	-------------

Camrose Public Library
Family Programs
January 1 to August 31, 2024

Outreach	Program	Attendance
Read for 15	1	4167
Chuck Maclean Family workshops	5	82
Women's Shelter Family Literacy	6	34
Paw Café with CAARS	1	175
Curious Cuties @ CFRC	1	19
ECCHS Multicultural Night	1	45
PRIDE in the Park	1	50
Book Bike @ Canada Day	1	400
Book Bike @ local parks	7	119
Book Bike @ Wellness Walks with Recovery College	4	79
Summer Staff @ Watershed Festival	1	22
Book Bike @ BRSD Pet Parade	1	34
Book Bike Meteor Shower	1	100
Newcomer's Guide to Camrose Bus Tour	1	8
	32	5334

In House	Program	Attendance
Snacks in the Stacks	166	3177
Something Cool After School	100	639
Books & Bounces	27	539
Terrific Tales	28	460
Tech Help	71	145
Bed Time Stories	25	235
Crafternoon	21	172
Rainbow Club	6	14
Writing Club	13	5
Early Dismissal Matinee	6	452
Family Literacy Day with CFRC	1	25
Newcomers Guide to Camrose	5	52
Game Day CANCELLED	4	2
Anime Club CANCELLED	4	8
Leap Day	1	0
Spring Break vr	2	8
Jr Innovators with Makers Making Change	1	25
enviropalooza	1	4
Star Wars Day	1	31
PRIDE Month Rainbow Riot	1	10
Wonkalicious Tea Party	1	279
SRC Watercolours	2	27
SRC Wrap-up Party	1	8
	488	6317

Total	520	11651
-------	-----	-------

Camrose Public Library
 Childrens Programs
 January 1 to August 31, 2024

Outreach	Program	Attendance
St Pat's Tournament of Books	1	26
SRC School Visits	3	587
SRC @ local parks	6	54
Book Bike @ OSCAR	5	154
Book Bike @ Reading University	3	101
	18	922

In House	Program	Attendance
Chester Ronning Kindergarten Tours	3	61
Hay Lakes Kindergarten Tour	1	30
School Tours	6	136
SRC @ the Library	3	26
	13	253

Monthly Total	31	1175
---------------	----	------

Camrose Public Library
 Teen Programs
 January 1 to August 31, 2024

Outreach	Program	Attendance
Adulting 101 @ECCHS	1	175
	1	175

In House	Program	Attendance
Golden Flames Teen D & D	25	324
Mario Cart Tourney	1	16
SRC D & D	7	89
SRC Gaming Club	6	42
SRC Craft Club	7	65
	46	536

Total	47	711
--------------	-----------	------------

Camrose Public Library
Total Programs
January 1 to August 31, 2024

Outreach Programs	200	9137
In-house Programs	681	7939
YTD	881	17076

Submitted by Nicole Kyle
27-Aug-24

June 2024

Program and Library Statistics

Submitted by Nicole Kyle
July 15, 2023

1159

people accessed programs that help develop relationships, end social isolation, and make them feel welcome in our library and our community.

21

people got the chance to meet other newcomers and connect with Camrose residents and organizations.

236

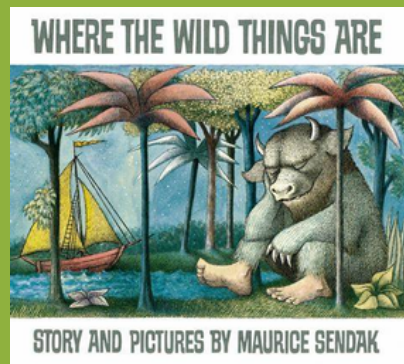
People attended library programs and special events designed to educate and promote a love of lifelong learning.

279

people of all ages joined us for our annual summer kick-off tea party, this year with a sweet theme indeed. Visitors were treated to Wonkalicious crafts, activities, refreshments, and a chance to connect with community!

June Program Summary

Our final “Half-Day Matinee” for the school year saw 86 people join us for pizza thanks to the sponsorship of Dominos and our partnership with Camrose Family Resource Centre. We read the picture book “Where the Wild Things Are” by Maurice Sendak, watched the film adaptation, and made a craft and list of the things we like to do when we’re as wild a Max, the main character.



People of all ages and all walks of life joined us for our Wonkalicious Tea Party on June 27. It was especially wonderful to see the intergenerational and newcomer connections that were being fostered!



We were so happy to have former CPL Adult Programmer Lisa Cumming join us as a volunteer to provide a wee “Harp Holiday” to people every Wednesday morning in June. Lisa has been volunteering to play her harp at our event for many years, and is now working towards becoming a registered Harp Therapist.



June was National Indigenous History Month and also Pride Month. We celebrated these important observances with book displays, within our regular ongoing programming, and by amplifying Indigenous and Queer voices on our social media.



SNACKS Summer Snacks in the Stacks



Healthy snacks to help the hangry every weekday in July and August at 12:30 PM

Summer Special Books and Bounces



Books, songs, and more for infants and caregivers. July 9, 16, 23, and 30 at 11:30 AM

Terrific Summer tales



Family-friendly summer stories and activities. July 10, 17, 24, and 31 at 10:30 AM



Newcomer's Guide to Camrose

July 9 at 4:30 PM
July 16 at 4:30 PM
July 27 at 2:00 PM
July 30 at 6:00 PM

Spanish Circle

Mondays @ 3 in-person or on Zoom



German Circle

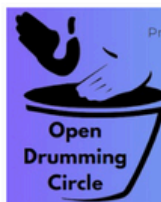
Tuesdays @ 4 on Zoom

For Zoom links and information:

Phone: 780.672.4214
Web: prl.ab.ca/camrose
Email: cpltechhelp@prl.ab.ca

Our Hours:

Monday-Friday: 10-7
Saturday: 11-4
Sunday: Closed
Closed July 1



Recovery College Summer Open Drumming Circle

First Thursday Monthly @ 5.
Register at <https://recoverycollegecamrose.ca/course/open-drumming-circle/>



Virtual Ukulele Jam

Thursdays @ 1 on Zoom

Fibre Club



Fibre Club

All ages, textile and fibre arts welcome!
Saturdays at 1:00 PM



24/7 access to electronic resources:

Please visit prl.ab.ca/camrose to check out electronic print materials, audio books, learning resources, and resume building software. Log in with your library card number and PIN.

1-on-1 Tech Help

Please call or email to book your 1 hour appointment for computer, mobile, and software assistance. Email or call us to book your appointment.



MON	TUE	WED	THU	FRI
1 Canada Day at the Camrose and District Centennial Museum	2 Book Bike at Jubilee Park All Ages, 1-3pm Dungeons and Dragons Ages 13-18, 4-7pm At the Library	3 SRC at Duggan Park Ages 5-8, 2-4pm Gaming Club Ages 12+, 2-4pm At the Library	4 Walking Book Club Adults, 10-11am Book Bike at Victoria Park ft. Watercolour All Ages, 2-4pm	5 Teen Craft Club 12+, 11-12pm At the Library SRC at Spaceship Park Ages 9-12, 10am-12pm Book Bike & Walk for Wellness All Ages, 2-3pm
8 Book Bike at Spray Park All Ages, 1:30-3:30pm	9 Dungeons and Dragons Ages 13-18, 4-7pm At the Library.	10 SRC at Edgewood Park Ages 5-8, 2-4pm Gaming Club Ages 12+, 2-4pm At the Library	11 Walking Book Club Adults, 10-11am Book Bike at Creekview Park ft. Watercolour All Ages, 2-4pm	12 Teen Craft Club 12+, 11-12pm At the Library SRC at West Park Ages 9-12, 10am-12pm Book Bike & Walk for Wellness All Ages, 2-3pm
15 Book Bike at Jubilee Park All Ages, 1:30-3:30pm	16 Dungeons and Dragons Ages 13-18, 4-7pm At the Library.	17 SRC at Duggan Park Ages 5-8, 2-4pm Gaming Club Ages 12+, 2-4pm At the Library	18 Walking Book Club Adults, 10-11am Book Bike at Victoria Park ft. Watercolour All Ages, 2-4pm	19 Teen Craft Club 12+, 11-12pm At the Library SRC at Spaceship Park Ages 9-12, 10am-12pm Book Bike & Walk for Wellness All Ages, 2-3pm
22 Book Bike at Spray Park All Ages, 1:30-3:30pm	23 Dungeons and Dragons Ages 13-18, 4-7pm At the Library.	24 SRC at Edgewood Park Ages 5-8, 2-4pm Gaming Club Ages 12+, 2-4pm At the Library	25 Walking Book Club Adults, 10-11am Book Bike at Creekview Park ft. Watercolour All Ages, 2-4pm	26 Teen Craft Club 12+, 11-12pm At the Library SRC at West Park Ages 9-12, 10am-12pm Book Bike & Walk for Wellness All Ages, 2-3pm
29 Book Bike at Jubilee Park All Ages, 1:30-3:30pm	30 Book Bike at Mirror Lake Park All Ages, 1-3pm Dungeons and Dragons Ages 13-18, 4-7pm At the Library	31 SRC at Duggan Park Ages 5-8, 2-4pm Gaming Club Ages 12+, 2-4pm At the Library	Child & Teen Adults All Ages	Some programs presented in partnership with

Summer Reading Club (SRC)
Wednesdays 2-3pm ages 5-8 with Book Bike open from 3-4pm
Fridays 11-12pm ages 9-12 with Book Bike open from 10-11am
 Track your reading over the summer and win cool prizes. There will be a story time, activities and crafts. Meet us at the park of the day to join the SRC, no registration required! Tracking sheets can be picked up at the library or from the Book Bike

Dungeons and Dragons
Tuesdays 4-7pm ages 13-18
 Come and play D&D with friends, the heists await! All skill levels welcome! Space is limited; please visit <https://bit.ly/CPLEventbrite> to register.

Walking Book Club
Thursdays 10-11am adults
 We will be reading short stories from Astray by Emma Donoghue and will have copies of the book to borrow. You can pick one up, read the story of the week, meet us at the Library, and start our walking discussion of the selections
 July 4: Man and Boy
 July 11: Onward
 July 18: The Widows's Crusade
 July 25: Counting the Days
 August 8: Snow Blind
 August 15: The Long Way Home

Gaming Club
Wednesdays 2-4pm ages 12+
 Video games, board games, card games and more! Come join us at the Library to have some competitive fun!

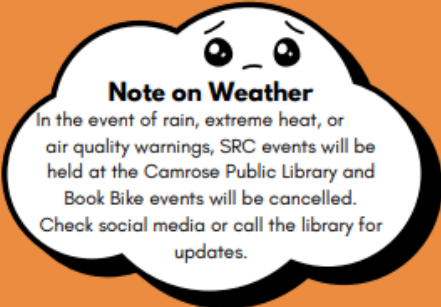
Teen Craft Club
Fridays 11-12pm ages 12+
 Many crafts to enjoy. Come join us at the Library for some crafting fun!

Art in the Park
Thursdays 2-3pm, all ages with Book Bike open 3-4pm
 Come do watercolour outside with us! You can use our supplies or bring your own art supplies to create masterpieces. Join us at the park of the day!

Post-Secondary Prep
 Going into Post-Secondary and don't know what to expect? Join us for tips, peer to peer conversation, and mindfulness strategies.
 July 12 & August 9 @ 1PM

Park Locations
 Jubilee Park: 4607 51A Street
 Duggan Park: 3809 69A Street Close
 Victoria Park: 6210 54 Avenue
 Spaceship Park: 5905 42 Avenue
 Mirror Lake Park: 5601 48A Avenue
 Spray Park: 5602 44 Ave
 Edgewood Park: 24 Edgewood Drive
 Creekview Park: 3402 52 Street
 West Park: 7303 45 Avenue

Walk for Wellness
Fridays 2-3pm all ages
 Join CMHA Recovery College for a weekly community walk around Mirror Lake to connect with others and improve your physical and mental health! Meet at Mirror Lake Park; the Book Bike will be there with resources!



CAMROSE PUBLIC LIBRARY
 4710 50 Avenue Camrose AB
 780-672-4214
prl.ab.ca/camrose
 Instagram: @camrosepubliclibrary
 @camrosebookbike
 Facebook: camroselibary



June 2024 Library Statistics

YTD daily visit averages (and hourly based on operational hours in brackets)

Mondays: 333 (avg of 37/hr) Tuesdays: 433 (avg of 48/hr)
 Wednesdays: 376 (avg of 42/hr) Thursdays: 398 (avg of 44/hr)
 Fridays: 335 (avg of 37/hr) Saturdays: 216 (avg of 43/hr)
 Sundays: 97 (avg of 24/hr)

Circulation	June 2024	June 2023	2024 YTD	2023 YTD	Under/ Over 2023	% Chg. Over 2023
Adult Material	5276	5785	33966	33914	52	0%
Young Adult Material	591	741	2901	3307	-406	-12%
Juvenile Material	4330	4456	28122	27237	885	3%
TAL Items Borrowed	98	112	716	855	-139	-16%
TAL Items Sent	22	29	177	182	-5	-3%
Total	10317	11123	65882	65495	387	1%

Econtent	June 2024	June 2023	2024 YTD	2023 YTD	Under/ Over 2023	% Chg. Over 2023
Cloud Library/RBDigital	471	442	3052	3392	-340	-10%
Overdrive	1323	973	7401	5667	1734	31%
Total	1794	1446	10453	9177	1276	14%

Circulation by Residence	June 2024	June 2023	2024 YTD	2023 YTD	Under/ Over 2023	% Chg. Over 2023
City of Camrose	9240	9310	55143	53298	1845	3%
County of Camrose	1738	1826	11718	11991	-273	-2%
Outside City/County	45	69	433	219	214	98%
ME	6	18	155	200	-45	-23%
Total	11029	11223	67449	65708	1741	3%

Miscellaneous	June 2024	June 2023	2024 YTD	2023 YTD	Under/ Over 2023	% Chg. Over 2023
Visitors	8444	7355	50329	39699	10630	27%
WiFi Users	10695	13555	57433	65961	-8528	-13%
Internet Users	1158	939	6405	5246	1159	22%
Exams	21	15	151	103	48	47%
Total	20318	21864	114318	111009	3309	3%

Selection of Service Responses

1. Social Engagement: Developing Relationships and Ending Isolation
2. Connect to the Online World: Public Internet Access
3. Satisfy Curiosity: Lifelong Learning
4. Visit a Welcoming Place: Physical and Virtual Spaces

Programs Service Response	June 2024		2024 YTD		Participants	
	Sessions	People	Sessions	People	2023 YTD	2022 YTD
1	28	626	184	2075	1532	1,542
2	1	10	47	874	451	67
3	39	515	233	3157	2812	2,480
4	33	605	227	3394	3729	1,199
Advocacy	6	786	9	5038	4400	5,381
Total	107	2542	700	14538	12,924	10,669

CAMROUSE PUBLIC LIBRARY Summer Board Report 2024



Brook-Lyn Sherbo

Stefan Andersson

Ryerson Kowalchuk

Overview

Hello!

This summer we were given many challenges, but we made the most of it and garnered success with our programs!

Table of contents

Page	Contents
3	Summer Kick Off
4	Community Events
5	Community Partnerships
6	In-Library programs
7	Outdoor Programs
8	Successes
9	Challenges
10	Suggestions
11-12	Summer Survey Responses

Summer Statistics

279

Summer Kick-Off Party attendees

587

Kids reached in 3 school visits

2015

Program and event interactions

25

Summer Survey Responses

Wonkalicious Tea Party 2024



Our theme for this year's summer kick off party was Willy Wonka and the Chocolate Factory. We had snacks catered from The Sweeterie, The Lefse House, and Safeway. We had the newest Wonka movie playing, two crafts, a scavenger hunt, and a tea party happening.

A challenge we faced was the weather. We originally planned for the event to be partially outside, but nature had other plans. It was pouring outside when 5:30pm came around, so we had all of our activities inside and still got 279 participants who came out despite the weather!



Community Events



At the Kick'n County Parade, stickers were handed out alongside our entry



We attended Canada Day at the park and ran game booths



For Senior's Week, we displayed library resources like walking poles and dementia kits

The Book Bike is frequently asked to attend events by the community. This summer we were able to attend events such as:

- Pride in the Park
- Pet Parade
- Kick'n County Parade
- Watershed Festival
- Senior's Week
- Canada Day

At these events, we can give out fliers and calendars, connect with the community, and bring the library to those not able to access the library

Community Partnerships

This summer we reached out to multiple community partners who worked with us on programs. We

partnered with:

- FCSS for Art in the Park
- OSCAR for their summer program, with around 25-35 kids

- Recovery College for Walk for Wellness, with around 5-28 participants

- Walkable Camrose for our walking book club
- Reading University during their July programs, with a range of 24-40 kids



In-library programs

Teen D&D

We had an average of 10 players per session, and we ran the 'Keys to the Golden Vault' adventure. They enjoyed snacks and shenanigans late nights on Tuesdays

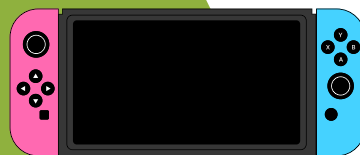


Teen Craft Club

This program also had an average of 10 participants, even getting as many as 13 teens at one program! They enjoyed crafts that were messy and gave them creative freedom, like acrylic pouring

Teen Gaming Club

This program had roughly 3 average participants, with some days having only one and some having 8! Teens enjoyed video games on the switch and board games



Outdoor programs

Summer Reading Club

The Summer Reading Club didn't have the same results as it did last year. We rarely had participants when the program was outside, and had around 3 when it was inside.

Walking Book Club

We read 'Astray' by Emma Donoghue, a Canadian author.

We had one regular participant, and this may be attributed to the time and day we had this program. It was aimed towards all adults however Thursday mornings made it more accessible for those who are retired

Watercolour in the park

This outdoor program was the best performing this summer, with 9-16 participants. We had more average participants when we were inside, but we also did not get to go outside with this program often.

Book Bike Visits

Because of the weather, we did not get to go out often.

Numbers for the visits ranged from 5-46 visitors, and had Mirror Lake and Jubilee park as the most popular spots.

Successes!

Teen Programs

Our teen programs did very well this year! Getting teens into the library is hard, but we got an average of ten participants at teen D&D and teen craft club each week



Free Book Week

We had over 500 books from 7 different publishers and some years prior, and we gave away over 3/4 of our books! When we couldn't go out with the book bike, we set up a table in the library



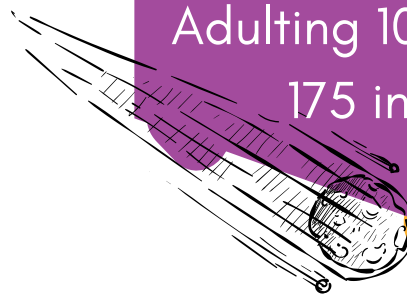
Book Bike

The most popular parks this summer were Jubilee with an average of 21 participants, and Mirror Lake with 18 participants. Watercolour also did well in and out of the library



Biggest event turn-outs

Our summer kick-off party had 279 participants, the Perseids meteor shower viewing had 100, and Adulthood 101 at CCHS had 175 interactions



Challenges

Weather

Our summer was filled with heat warnings, smoke, and rain. During July, the book bike only went out to parks 7 times. This meant patrons were often unsure of program occurrence, even though we posted on social media

Summer Reading Club

Whenever we couldn't go out to parks, we hosted SRC indoors. But lack of consistent programming meant we had few participants, we did not receive any tracking sheets back.

General Confusion

Normally there is another returning summer student on the team, however this year we did not have that. Last year's team also did not leave many notes, so we often had to request guidance

Post-Secondary Prep

Previously called University Prep, we decided to try this program again this year. However we faced similar results as the prior year with no attendees.

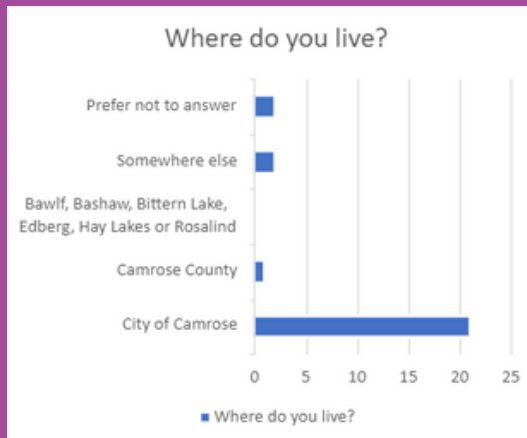
Our Suggestions

We are leaving a document full of our tips and tricks for next year's summer students to give them a document to look back to instead of needing to ask other programmers questions, in case none of us return next year.

Running the Summer Reading Club inside may give a bit more security of programming and let parents know where they need to take their kid(s), even if the weather is not ideal. Having backup plans and social media posts ready made will help with any surprise bad weather.

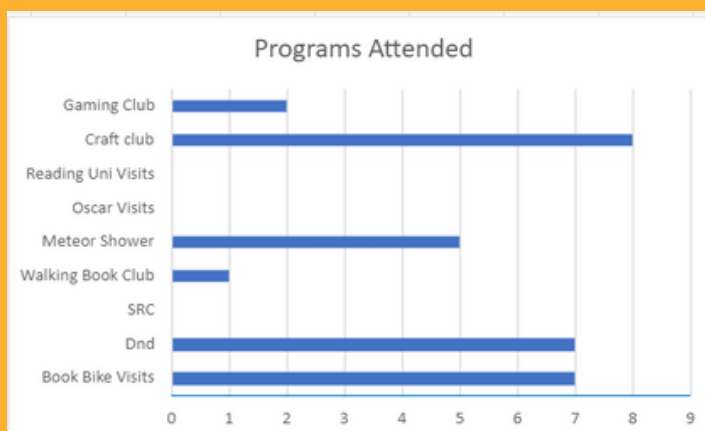
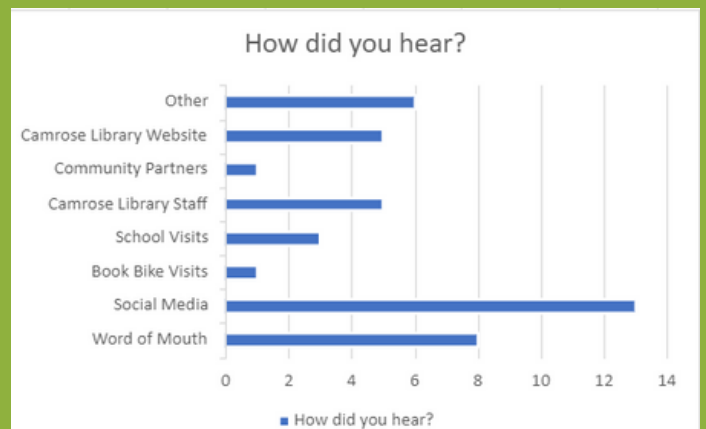
Document the processes! We didn't end up taking many photos this summer, which means our promotional materials did not have any photos of our success this summer. Being able to have proof, other than our numbers, is something next year's team should remember.

Summer Survey Results



The majority of patrons for our programs were from the city of Camrose, with one from Camrose County and 4 others who prefer not to say, or lived elsewhere

Social media was the most popular way that people heard of our programs, with word of mouth being the second most popular



The people who answered our survey were mostly people in the programs, like our teens and those who attended the meteor shower viewing

Summer Survey Comments

"Even though my family and myself only attended one program this summer does not mean we won't in the future. I'm happy there are summer programs- this keeps kids busy and learning while having fun"

"Great way to socialize and discover new interests. The library staff are so
y nice!"

"Needed more people to join, have a mom and kid walking group, different day/time, evening"

"Awesome, you had so much variety, something for everyone"