

Didsbury Municipal
Library

Plan of Service Survey Results

2021-2025

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Summary of Responses

Question 1: What are 3 things you LIKE about Didsbury?

234 Responses

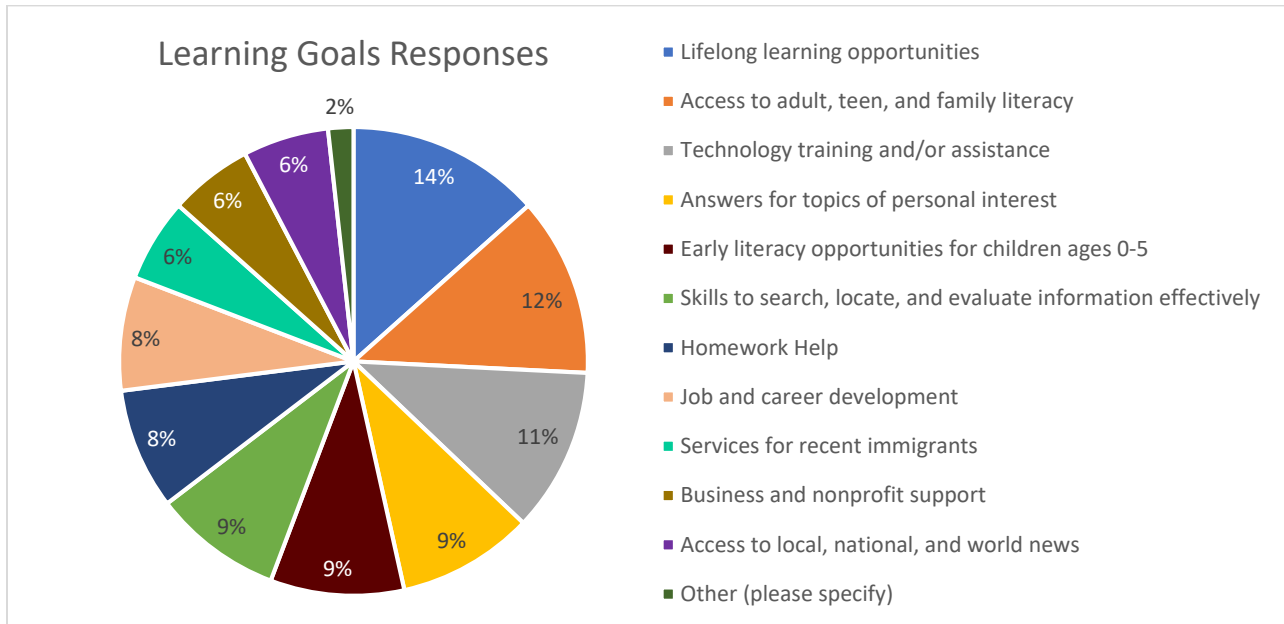
37	The volunteerism, friendliness, kindness and safety of the community
36	Small town values, qualities, and charm
35	Town venues and businesses
35	The Library and Library Staff
28	Town amenities and recreation other than Library: Pool, Hospital, RCMP, Parks, Dog Park, Walking Trails, Rink, Museum
22	Community spirit, pride, and support
13	The Library Collection and InterLibrary Loans
8	Library Programs -- their variety and quality
7	The Town's geographic location and proximity to services
7	The schools and school system
4	Personal friends, family, and occupation
4	Diversity and celebration of cultures
2	Community activities and events

Question 2: What are 3 areas where Didsbury could improve?

246 Responses

42	Lack of economic growth; stagnation
41	Improve Library facility, hours, and public workspaces
33	Road maintenance and potholes
31	Improve Town of Didsbury outdoor recreation, with attention to accessibility and options/variety
22	Lack of support and transparency from local government
20	Lack of meaningful activities or recreation options for youth
12	Specific community members and groups
9	Lack of extracurricular activities and public events
7	Miscellaneous (COVID-19 rules, sanitation dump needs improvement, annexation, social media)
6	Lack of inclusivity and tolerance for under-represented groups
6	Need for improvement in Town appeal
5	Lack of job opportunities
4	Lack of residential growth and parking spaces
4	Improve variety of services provided at the hospital
3	High school and school system
1	The train

Question 3: The Library promotes both learning and leisure. Check the below LEARNING goals that are important to you.

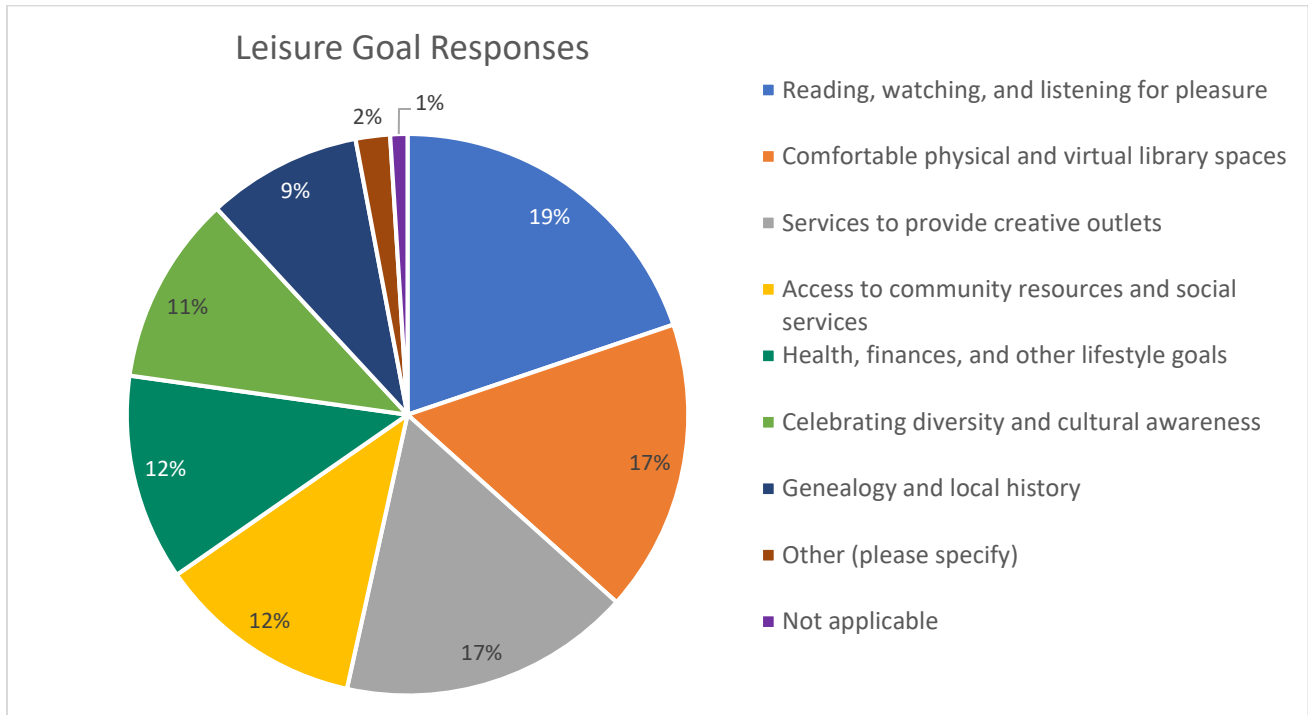


77	Lifelong learning opportunities
71	Access to adult, teen and family literacy
65	Technology training and/or assistance
54	Answers for topics of personal interest
53	Early literacy opportunities for children ages 0-5
51	Skills to search, locate, and evaluate information effectively
48	Homework help
45	Job and career development
34	Access to local, national, and world news
33	Services for recent immigrants
33	Business and nonprofit support
10	Other (Please specify)
0	Not applicable

“Other” Responses

3	Listed learning goals are important
2	Accessible materials for seniors and low vision patrons
1	Community social space projects
1	Christian/faith based resources
1	Internet access for rural remote patrons
1	Intend to utilize library services in the future
1	Local and free access to books, audio, video, and computers

Question 4: The Library promotes both learning and leisure. Check the below LEISURE goals that are important to you.



428 Responses

86	Reading, watching, and listening for pleasure
74	Comfortable physical and virtual library spaces
71	Services to provide creative outlets (print, video, audio etc.)
52	Access to community resources and social services
51	Health, finances, and other lifestyle goals
46	Celebrating diversity and cultural awareness
39	Genealogy and local history
7	Other (please specify)
2	Not applicable

“Other” Responses

Programs and activities that are education and enriching; storytime with different age groups

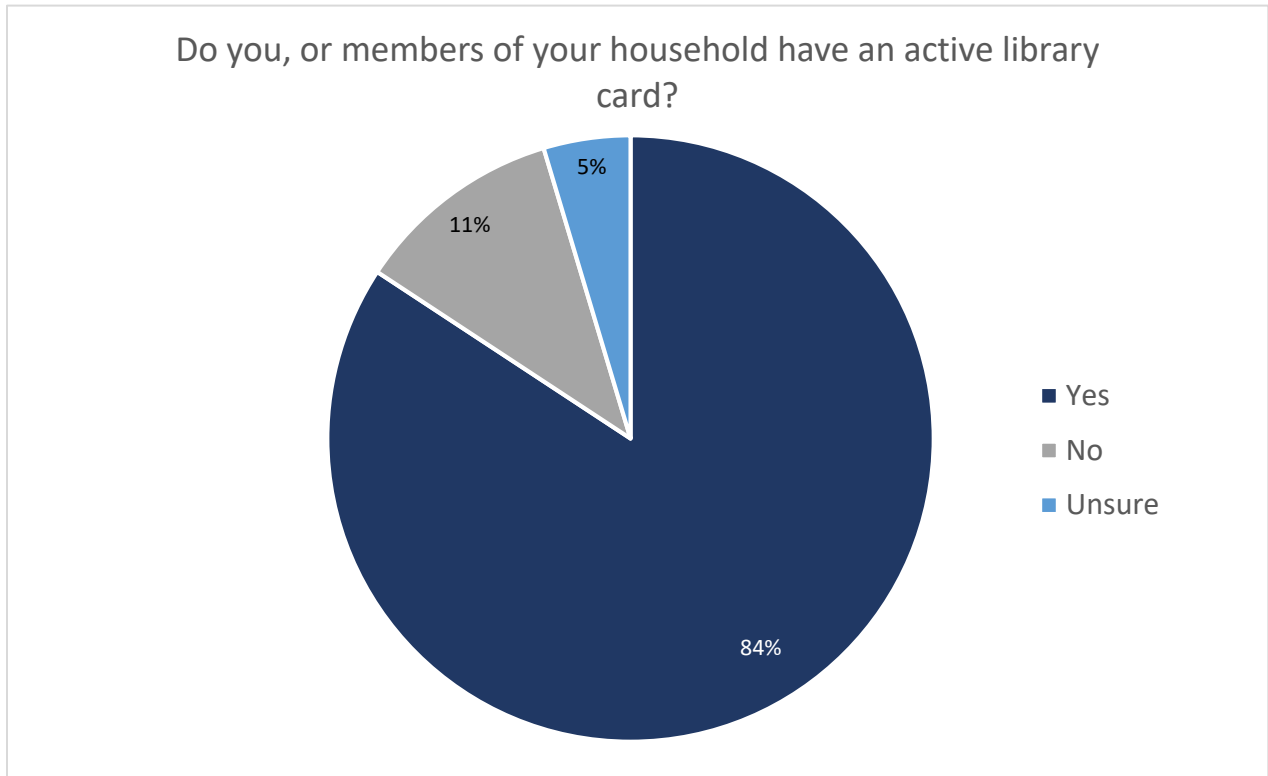
Tables that are set up for physically distanced studying

Comfy, inviting space to sit and read

Access to digital library resources like Hoopla

Roblox (2)

Question 5: Do you, or members of your household have an active library card?



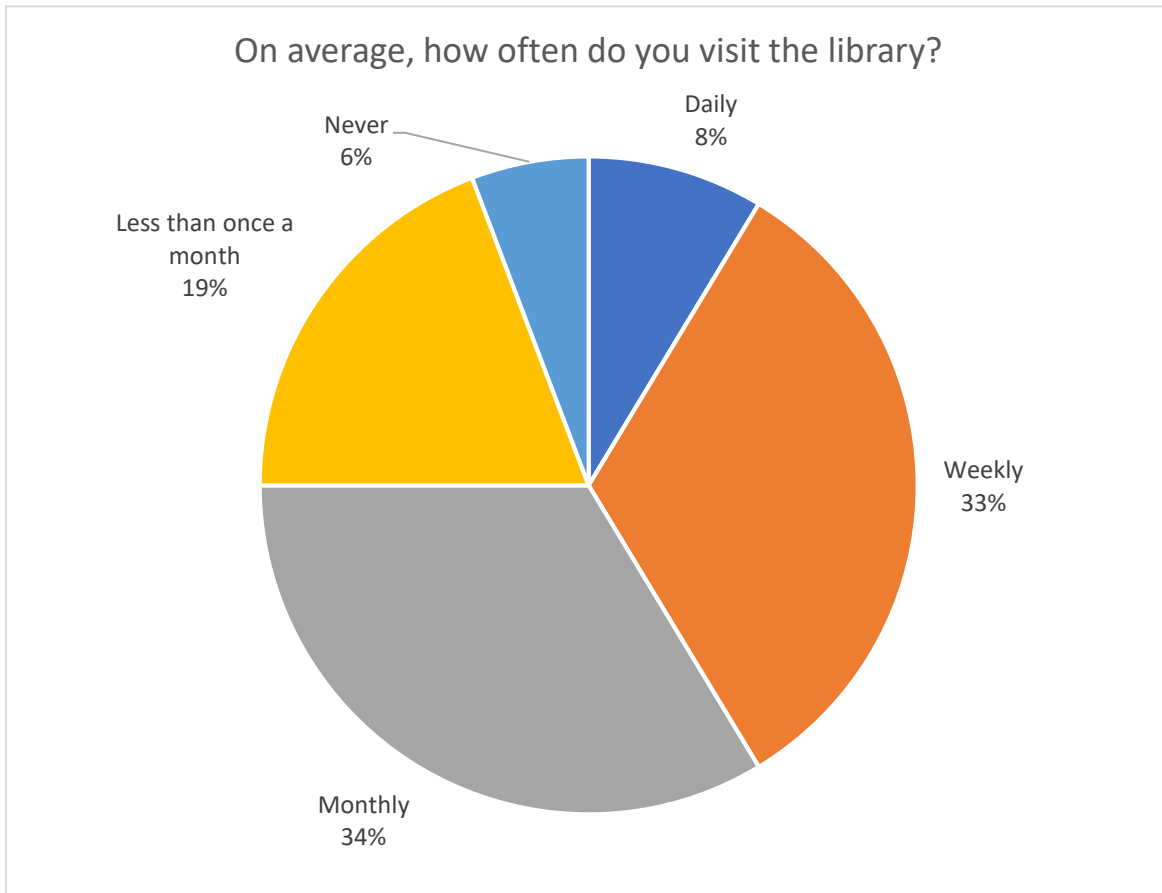
Answer Choices	Responses
Yes	91
No	12
Unsure	5
Total	108

Question 6: If you do not have a library card, why?

10 Responses

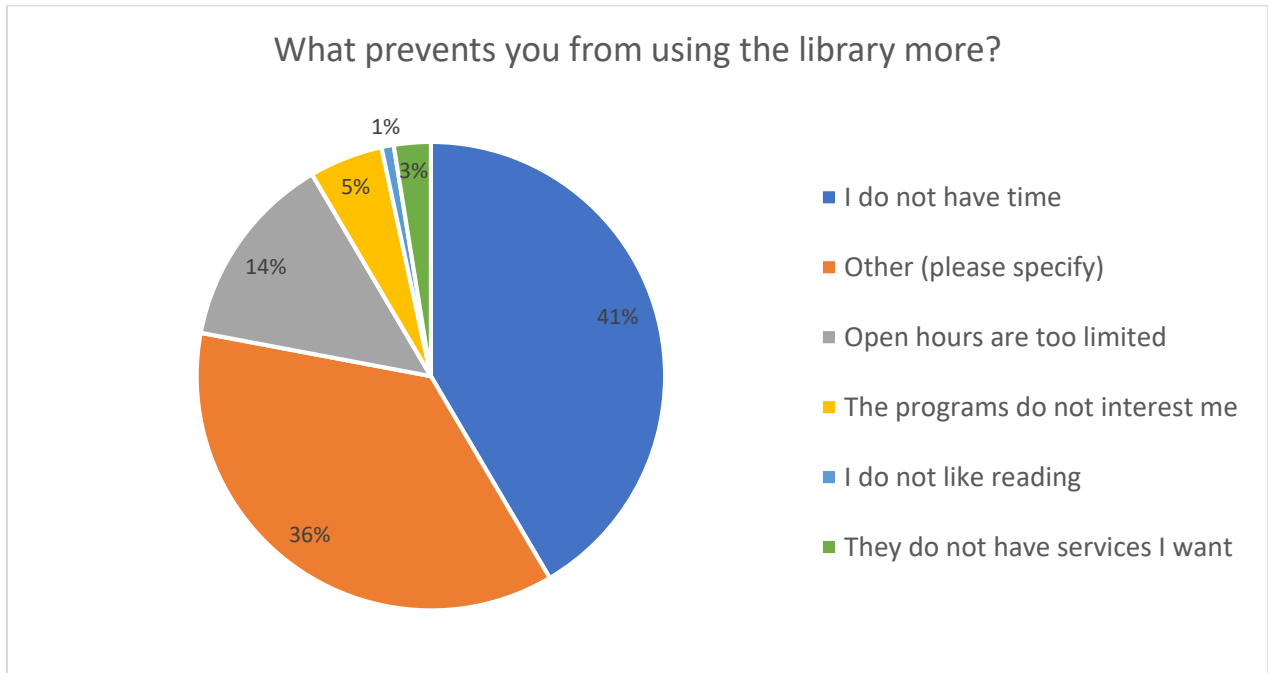
3	"Need to renew membership" responses
3	Responses regarding lack of time to visit or have never visited the Library prior to survey
2	"Lost card" responses
1	"Used to visit when children were younger" response
1	"Read online or audio books" response

Question 7: On average, how often do you visit the library?



Frequency	Responses
Daily	9
Weekly	34
Monthly	35
Less than once a month	20
Never	6
Total	104

Question 8: What prevents you from using the library more?
(please check all that apply)

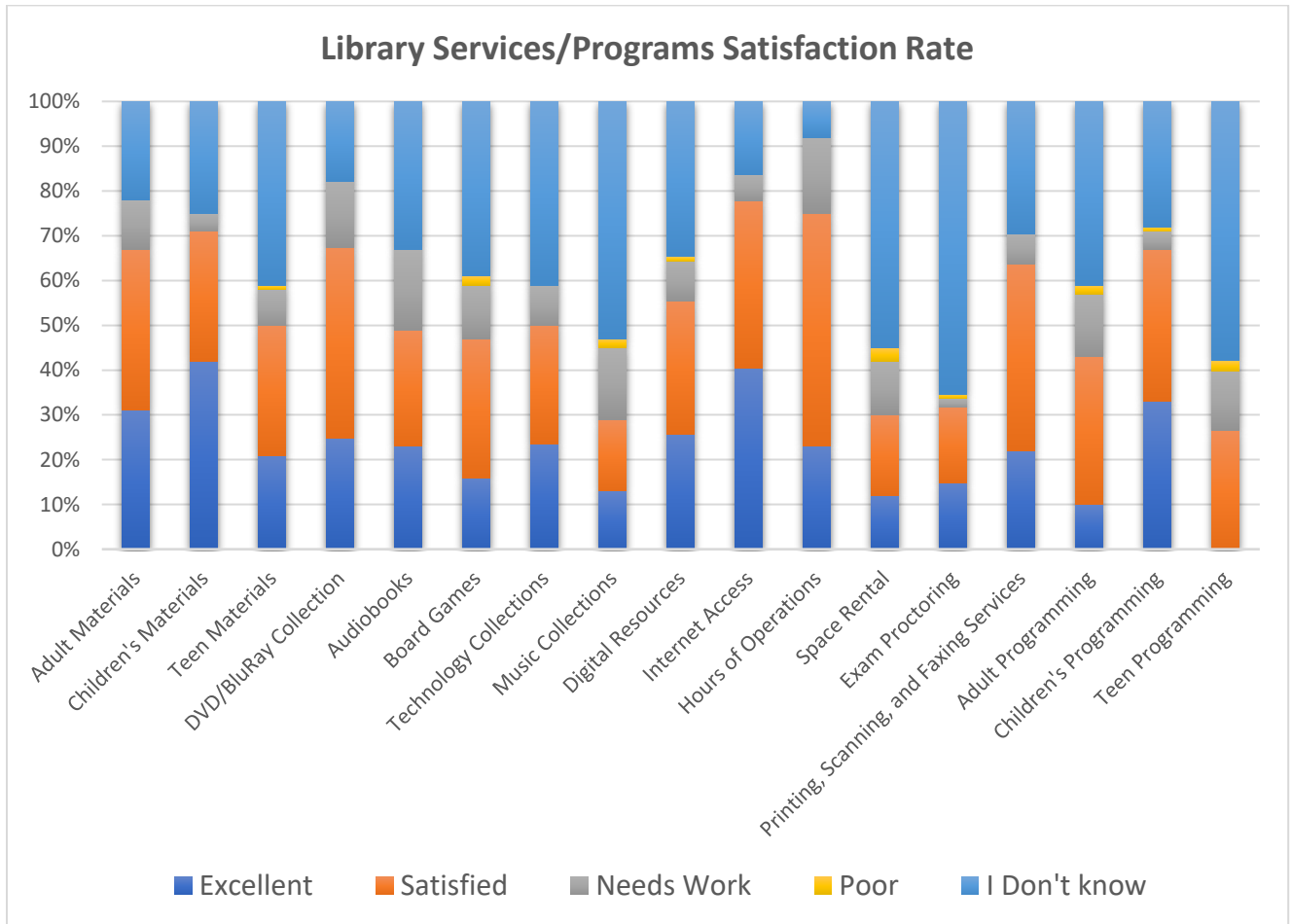


49	I do not have time
43	Other (please specify)
16	Open hours are too limited
6	The programs do not interest me
3	They do not have services I want
1	I do not like reading
0	I have fees/fines I am unable to pay

“Other” Responses

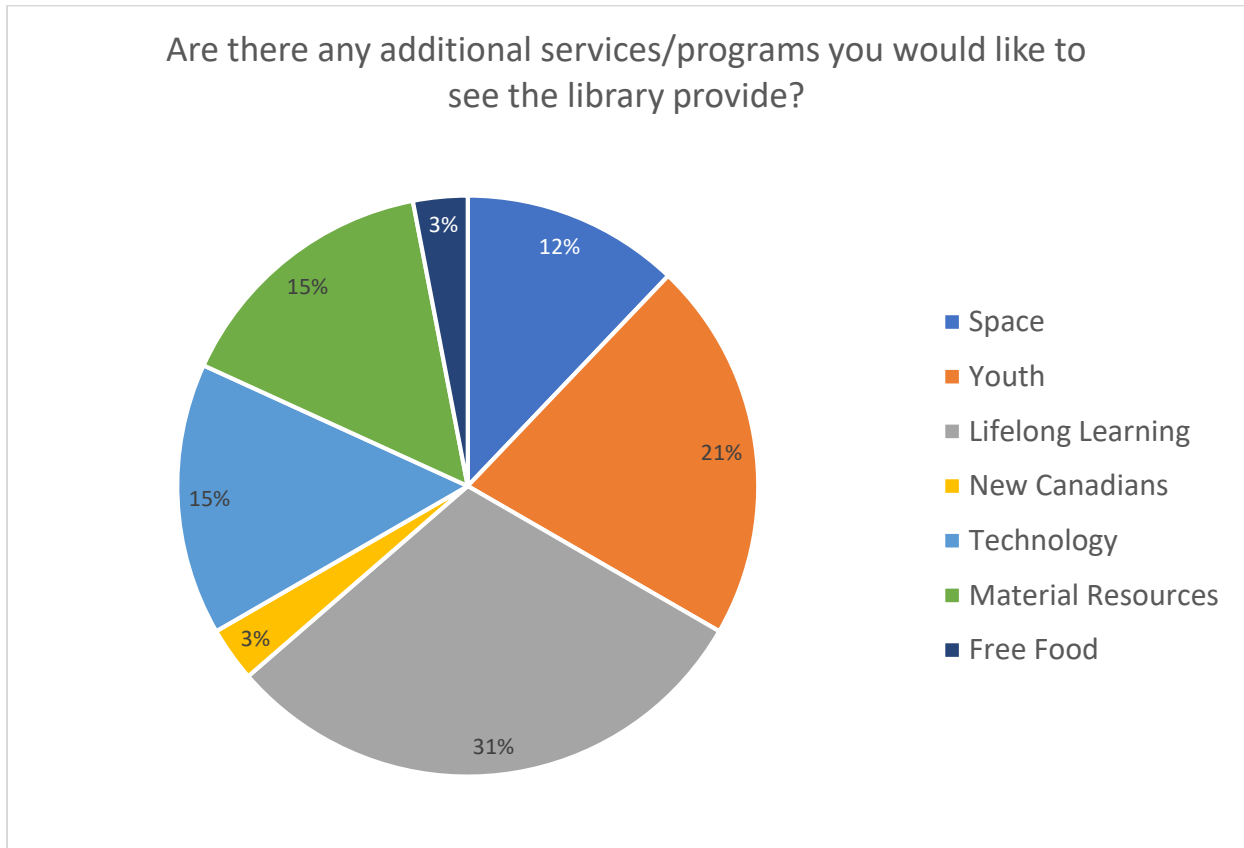
10	Nothing prevents me (content with use of the Library)
6	COVID
5	Not enough time
5	Availability of materials or programs
5	Reading Less or slower reader
4	Utilize eServices or CELA
2	Own resources or purchase materials
1	Other resources (School Library)

Question 9: How would you rate the following library services/programs?



Services/Programs	Excellent	Satisfied	Needs Work	Poor	I Don't Know
Adult Materials	31	36	11	0	22
Children's Materials	42	29	4	0	25
Teen Materials	21	29	8	1	41
DVD/BluRay Collection	25	43	15	0	18
Audiobooks	23	26	18	0	33
Board Games	16	31	12	2	39
Technology Collections (Chromebooks, Kobos, etc).	24	27	9	0	42
Music Collections	13	16	16	2	53
Digital Resources	26	30	9	1	35
Internet Access	42	39	6	0	17
Hours of Operations	23	52	17	0	8
Space Rental	12	18	12	3	55
Exam Proctoring	15	17	2	1	66
Printing, Scanning, and Faxing Services	20	38	6	0	27
Adult Programming	10	33	14	2	41
Children's Programming	33	34	4	1	28
Teen Programming	17	22	11	2	48

Question 10: Are there any additional services/programs you would like to see the library provide?



33 Responses

10	Lifelong Learning	Book club, programming for adults, networking groups, language learning, evening programs
7	Youth	Storytimes during the week, safe space, study corrals, preschool aged storytimes
5	Technology	Makerspace, seniors technology courses, chromebooks
5	Material Resources	More eServices, newer movies, more manga, tool and seed libraries
4	Space	Newer space, space to study, meeting rooms
1	Resources for New Canadians	
1	Free Food	

Survey Raw Data

Question 1: What are 3 things you LIKE about Didsbury?

Digital Survey Responses

Community	Safety	Friendliness
Community spirit	Schools are great	Great local businesses
Central location	Friendly and helpful staff	Part of a system to bring in a wide variety of books
The close knit community and peer support	The library and schools	The location
test	test	test
A	B	C
Venues	Community activities	Community involvement
community	small town feel	access to many different stores.
Small town	People are friendly and polite	Friendly attitude of retailers and variety of services
Sense of community	Slow pace	Friendliness
Central location	Kind, thoughtful, knowledgeable staff	
Library	Stores	Pool/Rink
Acceptance and love for people with special needs	Volunteerism	Community services, library pool etc
Well kept and quaint downtown	Great schools	Good amenities and recreation
kind people	small town with great services (doctors, restaurants, etc)	great schools and teachers
Everything is in walking distance	Sense of community	Amenities
Small town feel	Great local businesses	Awesome schools
Sense of community	geographical location to places I go often	DOG PARK!
The staff	The cozyness	The programs
The Organization	Kid Area	Cozy-ness
Great selection	Kids activities	Great staff
Layout	Colleciton content for kids	Kids area has so much to do
Sense of community.	Lots of programs for kids.	Aesthetically pleasing.
Small town atmosphere	People are friendly	Good services
the Library	the volunteers	the Museum
Safe	Friendly	Family
Sense of Community and Togetherness!	The people!	Didsbury's outdoor parks and playgrounds
Community	Community	
Small	Friendly people	Friendly
Small town values	The people	Good location
Small town	Small town feel	My job here
Character	The mechanic shops	Interesting shops

The library	dfasdfs	My friends
sfhdfga	Beautiful landscape (nothing to do with the library)	asdfasdf
Awesome people (but why is the library asking this???)	Activities	Caring and inclusive (the library is OK too)
Community	Schools	The people
The people	Great assortment of items	Small town feel
The staff	Small community	Offers clinics
Helpful people	Small town environment	Variety of businesses
Friendly	The youth books	Essential services near by
The children's book	Amenities (Hospital, RCMP, Rec Facilities, Schools)	The Computers
Small Town Atmosphere	Quiet streets	Safety
Can walk between all major places	The small town stores	Lots of parking
The walking trails	Downtown buildings	Friends I've made
People	Friendly, helpful staff	Events
I can almost always find what I'm looking for through the physical collection or ILLs.	Volunteerism	Good selection of online/digital resources
Small town feeling	Safe	Busy library
Quiet	Community spirit, pride, and investment	Friendly
The people	Lots of recreation opportunities	The beauty of our community right from our river valley to our golf course to our heritage business and residential districts, to our parks, green spaces, view of the mountains...etc!
0	0	0
The beauty of the town and wish there were more trees.	Most of the people are kind and caring	I love how the community honors the fallen at the Remembrance Day service
staff	location	programs
Helpful staff	Efficient organization	Great selection of material
Communication between staff and patrons	Access to Materials	Small-town feel
Importance of community	Access to community resources like the Library	Community Based Activities
the library	the schools	
friends	small	tim hortons
Everything is in walking distance	We have a decent selection of books at the library	We have a Tim Horton's
small	friends	winter
The school system	The libraries	The pool
Not a lot of people	Freedom to do what you like	The history in this town
the people are nice	lots of food options	easy to get around

its nice	people nice	its cold
Friendly people	Friendly businesses	Service and shopping opportunities
Friendly people	Heritage buildings	Celebration of cultures
Great staff	Do so well with limited space	Great location
Test	Test	Test
Safe	Family oriented	Small Town
Diversity	Location	Community Amenities
The beauty of vintage buildings - commercial and residential- with historical info plaques	the amenities - especially the library, the trails, and the aquatic centre	The people - the passion of Didsbury citizens for their community
Recreation (including golf)	Charm	library
friendly	clean	accessible
Quiet	Supportive Community	Not too far from the city
Pre-Covid was all the people who took time to volunteer in the community	The library	
Walkability	Hospital, Pool, and Library	Character main street
Progressive library	Pool	Rink
Smaller town	Library	Local stores
sense of community	great family programming	safety
Versatility	Something for everyone	Very welcoming staff and setting
That someone answers you right away (phone, in-person, and social media messaging)	That if a book/CD/etc isn't in stock, they'll order it in for you right away.	You have a good variety of hours open.
Comunity	Closeness	Beauty in the valleys

Paper Survey Responses

Small	Quiet	Proximity to bigger centres
Size	Tim Hortons	Farming Area.
Pizza 73	The library	everyone is so kind
Community	Walking paths	Library.
quiet	small	able to walk places
Always Pleasant + Orderly	Respectful staff – like the network of libraries	Important stopping place in Didsbury
Many thrift stores	A library	A hospital
People	Size	Amenities
Community	Knowing so many people	Small town living
Walking paths	The unique stores/businesses	There is a hospital
Community Spirit	Size of Town	Friendliness
Everything is close	Many long park trails and natural areas	Many local services and expertise
Local RCMP dispatch and hospital	Everyone knows each other, you feel included.	Store owners are very friendly
General safe drivers	Tim Hortons	The public library

The valarosa walking path	Small size	Town events, community
Location (close to cities)	Tim hortins	People
Vintage	Vintage	Library
My house	Library	Good pool
Nice people	Good library	The path by valarosa
The look of the buildings	The Library	Pool
K and w	Vintage	Quiet
Parks	Library	School
The baseball diamond	The pool	The parks
Size	Friendliness	Availability of services

Question 2: What are 3 areas where Didsbury could improve?

Digital Survey Responses

Diversity of businesses	Road structure maintenance	Green spaces need more
Roads	Attracting new businesses	Recreation opportunities for kids
More books on the shelf. Many have to be ordered	Needs more open areas for study, too cramped	Old- needs renovation
The library	Support of younger generations	Diversity: in every aspect
test	test	test
A		
Community facilitating	Social interaction	Community facilities
Roads		
Roads. Need more parks and walking trails	Sani dump needs an upgrade	No more multi dwellings without underground parking
Roads	Roads	Roads
A larger, newer facility	A larger catalogue of books	Access to Lynda.com
Potholes	Bike lanes	Sidewalks
Support the things that matter to residents	Lack of programming for ages 7-18	Transit
Road maintenance		
limited options for extracurricular activities	attracts transient people	low-income families
Encouraging business growth	Using vacant spaces before building more	Upkeep of streets/sidewalks
Better sense of community	Support local businesses more so they stay	Lack of activities for youth or young adults (under 30)
General feel of the town, road quality, curbside aesthetics	TRAIN...damn that train, eh?	The lack of businesses. I need more places to spend the money I don't really have!
The outside (When it rains it gets lots of big puddles and it makes it hard to get into the library)	More seating (So people can read if they find a nice book)	Bathrooms (Non gender bathrooms)
The organization	More programs for teens	Not enough book selection
More advertising	More kids programs	N/a
Covid rules too strict	Lighting could be brighter	
Variety and availability of products in our stores. (Especially diapers, formula etc. There is nothing here for infants!)	Barely any sidewalks are wheelchair/stroller accessible.	Upgrade the library, and be generous about it.
Better infrastructure	Better dog park - with rain shelter and proper benches	More accessible council
a better and more efficient library facility	support for all volunteer organizations (in cash and in kind)	roads
Ignorant people	Annexation	Closure of businesses before 6

Town Council's Support for local community associations and groups	Public art displays! We need more "Instagrammable" areas of town.	Didsbury needs to capitalize on the creative industries coming to Town!
Roads		
Skate park	Paths	Roads
Taxes too high	Lack of commercial growth	Lack of residential growth
Lower taxes	Smarter spending of tax dollars	Don't have a third one
More businesses	More things for kids to do	More activities
Better sidewalks	A bigger grocery store	
asdfasdf	asdfasdf	asdfasdf
Didsbury or the library????	Didsbury is not weak	Like most small towns, Didsbury could use more money.
More Teenaged activities		
Opportunities for youth to participate in a meaningful way to the community	Employment opportunities	Engaging younger volunteers
Get rid of leaky roof	Rooms for sewing etc	Needs more space
Roads	Taxes	More jobs
New business	Hospital could offer more services (births etc)	Streets could be improved
The Staff	The hours	
Cultural Tolerance (discrimination)	Lack of Volunteers	Social Media (destructive)
Quality of parks	More store selection	Road quality
More facilities near the new grocery store	Inside walking track	Coffee shop in the library
Grumpy people on Facebook	More volunteers	Bring an MRI to the hospital
Could use more work spaces (the computers are good, but if you need to read or are bringing your own laptop, it can get tricky.)	No more suggestions	No more suggestions
Town council needs to be more transparent	Infrastructure needs improvement	Tax base should be broadened.
Infrastructure	Business development	Innovation
More developable, serviced, shovel-ready land for residential and business	Increased level of collaboration between service groups/volunteer groups/event planning	Although we have so many valuable and committed volunteers, we could always use more!
more walking and biking paths		
0	0	0
The roads are not good	Wish there were more attractive flowers and statues like Olds has done	More community events of course distancing and safety
size of the library	meeting rooms to small	comfortable area for alone reading
Space limitations		

Library space for more material in-house	More private work spaces	
Job opportunities	Affordable rental spaces	Lower the cost of purchasing groceries in town
no mcdonalds	no dollar store	no a and w
activities for teens	activities for children	involvement of younger people
We need more things for teenagers to do	We need a dollar store	More town events
the skate park	The skating rink	The roads
no mcdonalds	too many gas stations	school system
Entertainment/Opportunities to connect with others	Some of the public amenities	Too many things for kids not enough for teens
skatepark	roads	sidewalks
more thing to do	get mcdonalds	need libraries
Special interest group negativity		
More inclusivity of under-represented groups	Things to do in the evenings other than at the arena	Becoming a "destination" - similar to Nanton
I would prefer if the LGBTQ books were not so predominantly displayed as they have been as of late. We have so many amazing books in the library and topics, however these books and this specific topic is very often highlighted.	I was disappointed that the library was hosting a "family friendly" drag queen story time reading this summer. I do not understand why that was necessary. It has made me become leery of signing my children up for programs at the library and we LOVE the library.	
Test	Test	Test
Community Engagement	Building Community	Growing Didsbury
Businesses need to stay open later	brighter and cleaner downtown	Getting rid of the negative opinions
Governance by Town Administration and Council needs to be more modern and citizen oriented	Our community needs to become more collaborative and less paternalistic	Didsbury needs to do better in honoring and supporting its hard working volunteers
roads	n/a	n/a
road access into town from north on rr20	a council that listens to people	a positive plan to encourage development in the town center
Dingy downtown	Bigger Library	Nicer dog park
The roads/infrastructure	That the town can't seem to keep businesses open (too many shuttered stores on main street)	Majority of the politicians
Building a culture of inclusion	Attracting local jobs	Holding developers accountable
Build capacity for more small businesses to flourish	Support small businesses to build community.	Encourage growth
Need a new library, in a new location	Roads are in poor condttion	Too many empty stores on main street.

roads	preplanning, much seems very last minute	
N/a	N/a	N/a
I can't think of much. Bigger I suppose, but that's coming.	Fewer books at the book sale, but that's not a big deal.	More colourful building, but that's just silly.
Activities for teenagers	More variety	More sports

Paper Survey Responses

Information? Town Council?? Who makes decisions? (sidenote: Nowhere to live!!)		
more food shops	idk	idk
Bigger library	Improved playgrounds	
sidewalks are cracked	library small	covid
could be larger. +	Larger supply of books.	More reading space
optimize hospital	plant fruit trees	have a seed library
roads	More business ie name brand grocery store	Noise control (mufflers on cars & trucks)
Roads	Development	Teen activities
Roads	More walking paths	More business like a bookstore/used
More hanging out place for teens	Update basketball court	Update skate park
Make it more horse friendly	Have more frequent parades and car shows unique to Didsbury	Encourage public to make positive changes in their community if they see a problem
Increase awareness of restorative approach for conflict resolution	More variety in places to eat.	Better road quality
More free wi-fi ☺	More public places for teens/kids	Improving highschool
More crosswalk signs/button things	Diversity	Employment opportunities
Location (far from mountains)	Library (books)	Vintage (time)
Drinking limit	Vintage hours	Skatepark
Not much to do	Skatepark	Parks
More events for teens	Bad scate park	Better stores
The lack of sidewalks	Didsbury High school	Crosswalk sign
Needs mcdonalds	Mcdonalds	The people who don't care about anything
Mcdonalds	Less liquor stores	More kid friendly options
More community involvness	Less potholds	Closer grocery store

Question 3: The Library promotes both learning and leisure. Check the below LEARNING goals that are important to you.

Survey Responses

Answer Choices	Digital Survey Responses	Paper Survey Responses	Total
Access to local, national, and world news	23	11	34
Business and nonprofit support	29	4	33
Early literacy opportunities for children ages 0-5	40	13	53
Answers for topics of personal interest	40	14	54
Access to adult, teen and family literacy	50	21	71
Job and career development	30	15	45
Lifelong learning opportunities	57	20	77
Homework help	34	14	48
Skills to search, locate, and evaluate information effectively	39	12	54
Services for recent immigrants	25	8	33
Technology training and/or assistance	47	18	65
Not applicable	0	0	0
Other (please specify)	10	0	10

“Other (please specify)” Responses

- Accessible material for low vision learning for our son.
- Community social space projects
- Internet access for rural remote people.
- All of these opportunities are important, but the ones I checked off are most applicable to my needs.
- Handy local and free access to books, audio, video and computers.
- I feel the above items are all important to our community.
- Christian/faith based resources for adults and children.
- All of the above are important. I was unaware of all of these learning and leisure opportunities
- The support offered to seniors in care (bringing them books), programs of interest to seniors (example: Teas),
- As I age, I can see myself utilizing some of the programs you offer which, right now, I cannot. There's not enough hours in the day to work and to find all the answers Jeopardy asks.

Question 4: The Library promotes both learning and leisure. Check the below LEISURE goals that are important to you.

Survey Responses

Answer Choices	Digital Survey Responses	Paper Survey Responses	Total
Celebrating diversity and cultural awareness	33	13	46
Genealogy and local history	30	9	39
Services to provide creative outlets (print, video, audio etc.)	50	21	71
Access to community resources and social services	39	13	52
Health, finances, and other lifestyle goals	36	15	51
Reading, watching, and listening for pleasure	63	23	86
Comfortable physical and virtual library spaces	55	19	74
Not applicable	2	0	2
Other (please specify)	7	0	7

“Other (please specify)” Responses

- Programs and activities that are educational and enriching. Even just story time with the different age groups. teaching reading with expression and other reasons to love reading
- Access to digital library resources like hoopla
- Tables that are set up for physical distancing and able to study at those tables.
- roblox
- roblox
- "Comfy, inviting place to sit and read by yourself or with your young children. More of the library bags, these are so great for the kids.
- How about travel topics? I might not be able to physically travel somewhere, but my leisure time could be spent at the library listening to someone else's holiday trips (with photos)

Question 5: Do you, or members of your household have an active library card?

Survey Responses

Answer Choice	Digital Survey Responses	Paper Survey Responses	Total
Yes	68	23	91
No	9	3	12
Unsure	5	0	5

Question 6: If you do not have a library card, why not?

10 Survey Answers

- I'm not sure - I should though! I used to have a card when my kids were younger and we were in town more often (we live west of Didsbury)
- have not renewed yet for this year
- I haven't made it into the library yet to get a new one
- 0
- Do much of our reading online or audio books.
- need to renew
- I have one but lost the card itself
- No time to visit
- I've never been to the didsbury library before now
- Because I don't usually go to the library (but I am going to go more often)

Question 7: On average, how often do you visit the library?

Survey Responses

Answer Choices	Digital Survey Responses	Paper Survey Responses	Total
Daily	2	7	9
Weekly	21	13	34
Monthly	30	5	35
Less than once a month	18	2	20
Never	6	0	6

Question 8: What prevents you from using the library more? (please check all that apply)

Answer Choices	Digital Survey Responses	Paper Survey Responses	Total
I do not have time	37	12	49
Open hours are too limited	12	4	16
I do not like reading	0	1	1
They do not have services I want	2	1	3
The programs do not interest me	6	0	6
I have fees/fines I am unable pay	0	0	0
Other (please specify)	35	8	43

“Other (please specify)” Responses

- No reason, just don't make the time
- Hard to order some items
- Hectic lives
- Covid-19, we have been staying home.
- Covid-19
- I access most of my books online
- during COVID I am not able to meet others at the library or sit comfortably - hoping the chairs will come back one day
- I need to be more comited to going on a regular basis
- Mostly use e-services
- Covid
- My children had access to school Libraries. This year we will use it more as home schoolers.
- Nothing really prevents me, I use Cloud library and rb digital mainly
- For long time it was closed due to covid and only could check check out things online.
- I don't have a reason to visit the Library
- My children are grown up so less need to choose books with them. I seem to read less too. I also stream more movies/tv shows than before
- I have books, a computer, and movies. Don't really need any more.
- My usage varies depending on the month, but generally I'm a slower reader, so I don't need to visit as often.
- Time to read and we take out too much material. It's too much to reconcile all the time
- I tend to buy books from Friends of Library, pick them up at garage sales, etc. I have never been a library user, which doesn't mean that is a negative thing, I tend to migrate to outdoor activities and sports activities rather than participate in programs and academic-related events.
- I usually order books online and then just stop to pick them up
- 0
- Corvid has kept me away
- CELA - I get a months supply of Audiobooks at a request time.
- I hold onto books longer

- We go every 3 weeks. We take out lots of books and a back pack every time. We have attended several classes as well.
- Test
- I use eLibrary much of the time due to COVID-19 precautionary restrictions and not wanting to jeopardize staff
- live out of town and haven't been doing much reading
- I would go more if there were adult programming in the evenings. I.e craft night or book clubs
- Nothing prevent me, I use the library as often as needed.
- We use it regularly
- NoThing prevents me but I use their online library extensively
- I use it lots, at least once a week
- N/a
- Apathy
- weekly works great
- Nothing.
- None
- 0
- I only have time to finish a book monthly
- Friends don't come every day
- School makes it hard to have time
- Limited interests

Question 9: How would you rate the following library services/programs?

Digital Survey Responses

Services/Programs	Excellent	Satisfied	Needs Work	Poor	I Don't Know	Total
Adult Materials	22	25	10	0	18	75
Children's Materials	30	21	4	0	20	75
Teen Materials	14	20	5	1	36	76
DVD/Blu Ray Collection	18	32	11	0	15	76
Audiobooks	17	19	13	0	26	75
Board Games	10	21	10	1	34	76
Technology Collections (Chromebooks, Kobos, etc.)	19	18	4	0	36	77
Music Collections	10	11	10	1	44	76
Digital Resources	21	21	6	0	27	75
Internet Access	32	26	3	0	16	77
Hours of Operations	15	39	15	0	8	77
Space Rental	7	13	10	2	44	76
Exam Proctoring	9	12	1	1	53	76
Printing, Scanning, and Faxing Services	25	26	3	0	21	75
Adult Programming	7	25	11	2	31	76
Children's Programming	27	24	4	1	20	76
Teen Programming	9	17	7	2	41	76

Paper Survey Responses

Services/Programs	Excellent	Satisfied	Needs Work	Poor	I Don't Know	Total
Adult Materials	9	11	1	0	4	25
Children's Materials	12	8	0	0	5	25
Teen Materials	7	9	3	0	5	24
DVD/Blu Ray Collection	7	11	4	0	3	25
Audiobooks	6	7	5	0	7	25
Board Games	6	10	2	1	5	24
Technology Collections (Chromebooks, Kobos, etc.)	5	9	5	0	6	25
Music Collections	3	5	6	1	9	24
Digital Resources	5	9	3	1	8	26
Internet Access	10	13	2	0	1	26
Hours of Operations	8	16	2	0	0	26
Space Rental	5	5	2	1	11	24
Exam Proctoring	6	5	1	0	13	25
Printing, Scanning, and Faxing Services	5	12	3	0	6	26
Adult Programming	3	8	3	0	10	24
Children's Programming	6	10	0	0	8	24
Teen Programming	8	5	4	0	7	24

Question 10: Are there any additional services/programs you would like to see the library provide?

51 Responses

- Space for students to study more, cubical. Also this should be the first resource place for new immigrants.
- A children's/ young teen/teen book club for those that love to read and connect about what they are reading.
- no
- You need a new building not patching up an old onen
- Expand eServices!! Add Lynda.com access. There is a large disparity between Calgary Public Library and Parkland. I would use Parkland much more if it had similar services.
- There has been lots of talk about tool lending library etc. It would be cool to see the library fill that niche... space is limited I know
- I think it's great that the library is safe place for kids and teens to spend time after school.
- Language learning opportunities, interest groups for young adults
- i would like to see more opportunities to talk with people in my community about change and engagement
- No
- No
- Fan clubs
- I can't think of any.
- Networking groups
- More hobby classes.
- Not at this time
- More Computer time
- Not that I can think of. It is important to not overlap with services being provided by other organizations in the community.
- More preschool aged storytime programs during the week
- Perhaps a book trade type club for very new books.
- Can't think of anything.
- More hobby classes
- Our kids are a lot older now but we used to love story time
- I can't think of any. I watch your website and all of your social media, and I really like what you are doing!
- no
- 0
- Guest authors and workshops even craft projects, painting , music for adults. There are a lot of programs for kids but I do not always see many for adults. Since this corvid I may have missed some. I do believe our librarians are awesome and bring so much to this community. I am very grateful to their enthusiasm and dedication to the gift of reading and the programs they do.
- large group meeting areas to rent
- N/A

- The library should have more Manga
- more roblox
- dollar store
- no
- There have been some really interesting workshops in the past and classes. The bear one looked wonderful. Unfortunately we weren't able to make it. However these kinds of programs and workshops that can get kids in the creative space are so great!
- Test
- I look forward to the day when we can use library spaces for meeting and engaging, for reading, and for exchanging ideas - right now library is restricted in providing these opportunities because of the pandemic, but also because they do not have enough space
- "I would like to see more programming for the 30-40 range after 5 p.m. Workshops, crafting classes, classes after 5. I would like to see more seniors get help with their technology."
- Nothing much comes to mind.
- Book club!
- Grateful for the Teen Program
- A yearly or monthly library anniversary party (that may or may not include pizza)
- Home making classes
- Seed library
- More screen time on Monday tues & Friday
- ----
- I would love for the library to have a dedicated makerspace with a laser cutter, CNC router, windows, linux, and Mac computers with Adobe creative suite software installed, prototyping materials and electronics, and knowledgeable trained staff.
- Free food
- Not sure
- Crome books
- Maybe newer movie option
- No

Question 11: Do you have anything else to add?

45 Responses

- Many city libraries are a part of an arena or athletic center. Centralizing the library in those areas brings much more accessibility to a variety of people making it a hub for learning, study and conversation. That is the future of libraries.
- We love the library, we are thankful for all services we have received there. We would advocate for more funding: it is the hidden hub of our community. The space where people of all ages, life circumstances and incomes congregate for solace in a book, the web or a safe physical space.
- Yes
- no
- No
- We are so blessed to have the library we do. Love all our librarians. So grateful for their service.
- The library was the tipping point for my family to move to Didsbury 11 years ago. It is truly the heart of the community. I love this place!
- I am not able to rate the library services because I haven't used it for several years. This survey does encourage me to change that though.
- Nope doing a great job
- I realize my list of shortcomings may have more to do with the pandemic right now, but I am also concerned about the constraints that our town administration is putting onto the library in its striving for progress and improvements
- Thank you for managing and maintaining such a wonderful service here in our community!
- I love our library and all the friendly help I get there
- Comfortable spots to sit and read would be awesome...but I would take lower taxes over an amazing library. The library we have now suits our needs well enough.
- This was an odd survey. If you wanted to know what I thought of the library, that should have been the question. What I think of Didsbury is irrelevant.
- I like the prompt service in transferring vhs to dvd
- The Library sucks, none of the staff are nice. They all have resting Bitch face.
- I see the Library being more valuable to those who do not have entertainment/research tools a their homes.
- The staff are incredible! We also feel welcome and safe and they have created a space we enjoy being at.
- I've always been so so happy that the books I've always ordered you've been able to source. I'm very grateful
- No, but thanks for asking.
- I don't appreciate seeing books on the showcase shelves that have inappropriate content or language for my young children to view. There seems to be a particular emphasis on spiritually dark material. We don't live in a bubble and it's not a hard no but anything in excess isn't good. So it's ok once in a while or in smaller doses but certainly not what we feast on. We try to keep our kids making positive choices and I feel like the reading material they choose has an impact on their mental health so to guard their hearts and minds in that area. We can make better choices.

- Keep up the fantastic work!! There is a buzz about the library and people love what you are all doing for our community!
- no
- 0
- I also want to thank the librarian board for all their work and interest in books and this community.
- Ni
- The Library team is a valuable resource to our community! We love to partner with them at every opportunity, the team is a delight to work with and fountains knowledge. I don't know what MVCALS would do without them.
- roblox
- yes fix roads and add dollar store movie theatre or arcade
- no
- Our kids love going in to the library and seeing new books. It's like Christmas. It is so important for us to keep them excited about books versus electronics and TV. We appreciate every dollar that gets allocated into more books in the library and making the library a better place in our town.
- Test
- I look forward to the day when our library has not only enough square footage, but also well - designed multifunctional spaces in which to accommodate our community's needs.
- I would love to see a place where everyone can get the help that they are looking for. Seniors should know that once a week, they can bring in their phone/laptop to get help with (possibly run by teens? Mentoring?); that a child interested in a Maker's Space and STEM finds cool stuff at the library; where there are a few personal development classes for the 30-40 range during the evening; where exhausted moms can pop in and grab a backpack of activities; a large space so that there can be cozy areas and out of the way places. I just feel like there could be more programming that isn't just book clubs during the day or seminars talking about dying... and no offense. I just think that the library is missing out on a whole demographic of people who are being missed with programming.
- My family and I love the family story program, and we love the library
- No. Thank you.
- nope other than that it's perfect
- ----
- I also propose a community billboard for people to exchange goods and services, similar to a LETS' program. *LETS = Local Exchange Trading System
- *never been here before
- Free food
- No
- No
- Not really 😊
- No