

Rimbey Municipal Library

Plan of Service

2021 – 2025

Vision Statement

A comfortable, inclusive community hub facilitating learning and literacy.

Mission Statement

The Rimbey Municipal Library provides quality service to a diverse community through numerous strategies & programs.

Values

- **Accessibility:** Substantive & barrier free access to facilities, resources & programs.
- **Creativity & Innovation:** Dedicated to creative & innovative service & provisions.
- **Diversity:** Embrace diverse interests, perspectives & cultures.
- **Intellectual Freedom & Collaboration:** Community collaboration & free exchange of information & ideas.
- **Quality:** Excellence in customer service, collections & programs.



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Plan of Service 2021 - 2025

This Plan of Service is derived from data obtained through online needs assessments and digital surveys conducted within the Rimbey and area community in June and July 2020. (See Appendix A - Assessment & Survey Results.)

Analysis of this data revealed 4 Core Values held by residents & community organizations served by the Rimbey Municipal Library. They are:

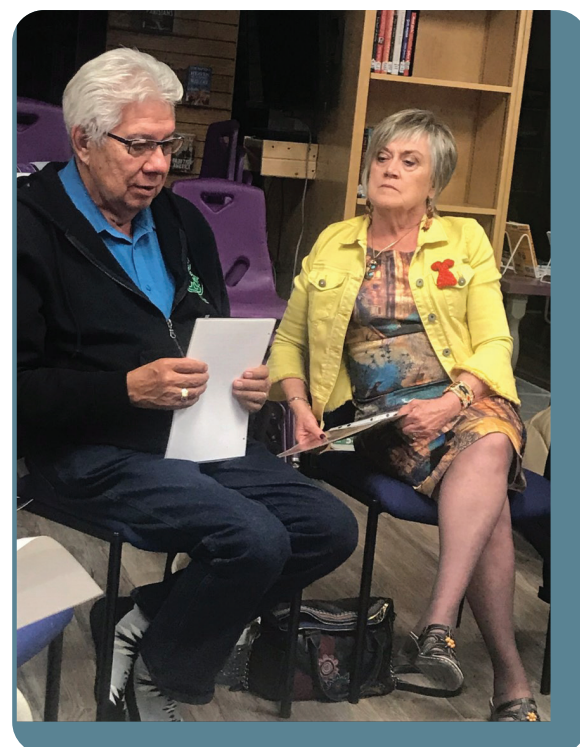
1. Reading, Viewing & Listening for Pleasure
2. Having Adequate Comfortable Physical & Virtual Library Space
3. Access to Life Long Learning Opportunities
4. Embracing Diversity & Cultural Awareness

The 2021-2025 Rimbey Library Service Response to each of these Core Values follows:

1. Reading, Viewing & Listening for Pleasure

Service Response: Provide Easy Access to Library Materials.

Provide digital access training to staff; involve teens in the selection of teen materials; poll community residents & school educators for reading preferences; create Digital & Print Marketing Strategy targeted at increasing Library utilization; encourage & analyze patron/community input & usage to guide purchasing; assign computerized genres to entire library collection thereby guiding future acquisitions.



2. Having Adequate Comfortable Physical & Virtual Library Space

Service Response: Plan Space Expansion to Adhere to Provincial Library Standards and to Accommodate Existing Library Services & Programs

Produce & implement expansion and fundraising plans to develop critical additional space requirements; complete construction of 6000 square foot expansion in adherence to all pertinent codes & regulations; adjust hours of operation to accommodate evening users; create and maintain accessible & timely website; create & manage an effective timely social media platform to inform community residents/organizations.

3. Access to Life Long Learning Opportunities

Service Response: Provide Resources that Reflect the Demographic Interests within the community including resources targeting Adults, Teens & Children.

Provide skill, interest & age targeted programs including; teen life-skills programs, college preparatory programs, early childhood (0-6 yrs.) programming & school age childhood (7-10 yrs.) programs & entertainment.



4. Embracing Diversity & Cultural Awareness

Service Response: The Library will provide resources relevant to diversity in race, ethnicity, religion, gender & sexual orientations.

Expand the library collection to include diverse authors & narratives; provide programming reflective of diversity including visible minorities; provide anti-oppression & anti-racism resources & programming.